USDD Benefits

- Overall faster response (dispatch) times –
  - Once units are assigned by 911 computers take over and do alerting, almost instantaneously.
  - Responding units are notified faster, due to automation.
- Healthier alerts
  - Gradual light and sound:
    - Tones come over with a softer start up tone and voice and then can be amplified as the message proceeds.
    - Light alarm also slowly illuminates for alarm in a mild red light tone. This is less abrupt from having a bright white light being turned on.
    - Alerts can be programed to only go off in rooms that the needed responders are located.
- Alerts multiple agencies simultaneous (if necessary).
- Provides a visual confirmation and information on call.
  - Gives address and acuity of call on display
  - Displays are strategically placed to not slow responses (End of hallway, next to rig etc.).
- Accuracy –
  - Increased dispatch accuracy with less human involvement ensuring accurate stations are alerted.
- Redundancy –
  - Provides another level of redundancy along with the 800MHz and UHF.
- Turn-out times –
  - System can be installed with clock which shows responders time that has expired since origination of alarm. This provides a knowledge and internal competition of ones turn-out time.
- Integrates with FirstNet.