



MONTHLY OPERATIONS REPORT

2008		BENCH MARK	PSC REQ	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD TOTAL
1.0	ADMINISTRATION															
1.1	Formal Grievances			0	0	0	0	2	1	0						3
1.2	Employee Injuries			2	4	1	2	2	5	4						20
1.3	Utility Veh Accidents			0	0	1	0	1	0	1						3
1.4	Print Media Reports			2	5	1	8	4	2	5						27
2.0	PUMPAGE															
2.1	Tot in Million Gals(MG)			849.4	810.0	852.4	830.4	906.9	918.1	1,092.7						6,259.9
2.2	Average Day (MG)			27.4	27.9	27.5	27.7	29.3	30.6	35.3						29.4
2.3	Maximum Day (MG)			31.2	33.5	32.9	31.1	33.4	36.0	43.8						43.8
2.4	Date of Max Day			1/31 (Th)	2/5 (Tu)	3/3 (M)	4/10 (Th)	5/23 (F)	6/12 (Th)	7/30 (W)						7/30 (W)
3.0	INSPECTIONS															
3.1	Cross Connections			21	1	1	5	10	6	15						59
3.2	Private Wells			9	4	10	14	24	21	29						111
4.0	CUSTOMER SVCS															
4.1	Scheduled Billings			9,164	13,330	14,061	11,497	15,832	9,144	9,123						82,151
4.2	Spec Request Billings			280	310	347	501	595	702	752						3,487
4.3	Bill Related Inspections			23	16	12	9	7	11	6						84
4.4	Reminder/Tax Notices			2,578	1,430	1,567	0	3,951	945	2,600						13,071
4.5	# of Meter Readings			13,229	7,580	15,964	12,718	7,205	7,927	12,639						77,262
5.0	HYDRANTS															
5.1	Installed			6	3	1	7	2	12	10						41
5.2	Removed			6	3	1	7	2	7	9						35
5.3	Total in Service			8,309	8,309	8,309	8,309	8,309	8,314	8,315						8,315
5.4	Inspections			517	461	342	305	122	468	294						2,509
5.5	# Repaired			19	12	16	24	9	16	10						106
	Unit Cost			\$1,761	\$3,352	\$1,301	\$766	\$1,662	\$1,914							
5.6	Routine Flushing			75	64	50	390	350	150	360						1,439
6.0	VALVES															
6.1	Installed			3	3	9	14	5	46	33						113
6.2	Removed			2	1	6	4	1	13	14						41
6.3	Total in Service			19,191	19,193	19,196	19,206	19,210	19,243	19,262						19,262
6.4	Inspections			626	152	459	774	689	1,625	906						5,231
6.5	# Repaired			23	18	21	23	9	11	10						115



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	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD TOTAL	
7.0 MAINS														
7.1 Miles Installed	0	0	0	0	0	1.3	0.42						1.72	
7.2 Miles Abandoned	0	0	0	0	0	0.5	0.28						0.78	
7.3 Total Miles in Svc	834.44	834.44	834.44	834.44	834.44	835.24	835.38						835.38	
7.4 Number of Leaks	63	43	28	6	2	3	4						149	
Unit Cost	\$2,033	\$2,376	\$3,010	\$4,213	\$37,551	\$22,655								
Leaks per Mile	0.08	0.05	0.03	0.01	0.00	0.00	0.00						0.18	
Dwell Units Out of Svc	871	530	358	59	24	7	49						1898	
8.0 SERVICES														
8.1 New Svcs to Old Lot by WU	0	0	0	0	0	0	0						0	
8.2 New Svcs to Old Lot by PC	1	0	0	7	12	5	4						29	
8.31 Lead Replacements by WU	0	0	0	2	6	1	0						9	
8.32 Lead Replacements by PO	2	1	0	11	27	18	28						87	
8.33 PO Side was Copper	0	0	0	2	0	0	0						2	
8.34 PO Side not Replaced	0	0	0	0	0	0	0						0	
8.41 Removals/Cut Offs Lead	0	0	0	11	10	0	0						21	
8.42 Removals - Copper	0	0	0	3	0	0	0						3	
8.5 New Svcs in New Plats	12	18	34	0	0	38	0						102	
8.6 Total Svcs in Ground	61,429	61,447	61,481	61,474	61,476	61,519	61,523						61,523	
8.7 New Connects to Exist Svcs	27	13	13	19	30	11	11						124	
8.8 Number of Leaks	0	2	0	4	1	3	1						11	
Unit Cost	\$1,155	\$826	\$242	\$751	\$5,040	\$1,817								
8.9 Frozen	8	2	0	0	0	0	0						10	
9.0 METERS														
9.1 Total in Service	65,136	65,151	65,177	65,218	65,275	65,339	65,387						65,387	
9.2 Total Inspections	462	305	349	464	353	398	365						2,696	
9.3 Number Repaired	63	222	141	208	167	202	203						1,206	
Unit Cost	\$112	\$34	\$49	\$45	\$41	\$42								
9.4 Number Changed	413	530	325	363	211	251	281						2,374	
9.5 Number Converted	0	0	0	0	0	3	1						4	
9.6 Installed in City (Regular)	1	2	0	0	0	5	6						14	
9.7 Installed in City (Remote)	24	22	37	24	36	61	44						248	
9.8 Installed Out City (Regular)	0	0	0	0	1	0	1						2	
9.90 Installed Out City (Remote)	0	0	0	0	2	3	1						6	
9.10 Turn Ons	1	2	9	25	24	8	5						74	
9.11 Turn Offs	8	11	20	8	6	13	9						75	
9.12 NET CHANGE	18	15	26	41	57	64	48						269	



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Water Board Data													
Pumpage in MG	849.4	810.0	852.4	830.4	906.9	918.1	1092.7	0.0	0.0	0.0	0.0	0.0	6259.9
Scheduled Billings	9164	13330	14061	11497	15832	9144	9123	0	0	0	0	0	82151
# of Meter Reads	13229	7580	15964	12718	7205	7927	12639	0	0	0	0	0	77262
Hydrant Inspections	517	461	342	305	122	468	294	0	0	0	0	0	2509
# Rep'd/Replaced	19	12	16	24	9	16	10	0	0	0	0	0	106
Hyd Painted	0	0	0	0	291	912	896	0	0	0	0	0	2099
Valve Inspections	626	152	459	774	689	1625	906	0	0	0	0	0	5231
# Rep'd/Replaced	23	18	21	23	9	11	10	0	0	0	0	0	115
Main Leaks	63	43	28	6	2	3	4	0	0	0	0	0	149
Lead Replace by W.U.	0	0	0	2	6	1	0	0	0	0	0	0	9
Removals/Cut Offs Lead	0	0	0	11	10	0	0	0	0	0	0	0	21
Lead Replace by P.O.	2	1	0	11	27	18	28	0	0	0	0	0	87
New Svcs Installed	13	18	34	7	12	43	4	0	0	0	0	0	131
Service Leaks	0	2	0	4	1	3	1	0	0	0	0	0	11
Meters Repaired	63	222	141	208	167	202	203	0	0	0	0	0	1206
Meters Changed	413	530	325	363	211	251	281	0	0	0	0	0	2374