

FIXED ROUTE
Operating Statistics For Periods Ending 9/30/2013 & 9/30/2014

CURRENT MONTH			YEAR TO DATE					
Actual 2013	Actual 2014	Variance 2013 to 2014		Actual 2013	Actual 2014	Variance 2013 to 2014	% Change	
			Service Supplied					
484,753	518,801	34,048	Total (Vehicle) Miles	4,267,248	4,409,057	141,809	3.3%	
33,564	34,658	1,094	Revenue Hours	287,833	300,031	12,198	4.2%	
37,567	38,938	1,371	Total (Vehicle) Hours	318,721	332,055	13,334	4.2%	
			<i>Ridership</i>					
1,208,870	1,308,270	99,400	Revenue Passengers	9,788,509	10,226,417	437,908	4.5%	
82,518	77,694	(4,824)	Transfers	692,445	687,900	(4,545)	-0.7%	
<u>20,674</u>	<u>16,415</u>	<u>(4,259)</u>	Non-Revenue Rides	<u>178,404</u>	<u>148,859</u>	(29,545)	-16.6%	
1,312,062	1,402,379	90,317	Total Passengers	10,659,358	11,063,176	403,818	3.8%	
			Service Quality					
3,751	3,584	(167)	Trips using Lifts	29,003	30,076	1,073	3.7%	
18	14	(4)	Passenger Accidents	98	125	27	27.6%	
			Vehicle Accidents					
13	10	(3)	Chargeable	52	55	3	5.8%	
10	8	(2)	Non-chargeable	78	60	(18)	-23.1%	
<u>1</u>	<u>0</u>	<u>(1)</u>	Preventable	<u>8</u>	<u>3</u>	<u>(5)</u>	-62.5%	
24	18	(6)	Total Vehicle Accidents	138	118	(20)	-14.5%	
			Fleet/Maintenance					
70	77	7	Road Calls	719	678	(41)	-5.7%	
81	86	5	Actual Inspections	712	735	23	3.2%	
81	86	5	Scheduled Inspections	710	734	24	3.4%	

*Chargeable – Accidents that are caused by the actions of the bus operator.
 Non-chargeable – Accidents caused by the other vehicle’s operator’s actions.
 Preventable – Both parties involved share liability of the accident.

ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--September 2014 vs. September 2013
(Routes sorted in order of 2014 passengers per revenue hour productivity)

ROUTE	RIDERSHIP, 2014 vs. 2013 Year to Date			Productivity, Trips per Revenue Hour			Routes < 60% of system avg.	ROUTE KEY
	2013	2014	% change	2013	2014	% Change		
80 UW CAMPUS (service revised August 26, 2012)	1,239,474	1,535,559	23.9%	80.78	99.81	23.6%		Core Routes operate every day from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	767,232	752,984	-1.9%	68.19	67.22	-1.4%		
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	36,251	24,290	-33.0%	84.98	56.95	-33.0%		(3 operates weekdays only;
28 NTP-WTP COMMUTER (revised August 25, 2013)	296,252	280,949	-5.2%	60.91	54.98	-9.7%		7 operates weekends & holidays only).
2 WTP-NTP (revised August 25, 2013)	1,048,122	1,089,216	3.9%	50.93	47.36	-7.0%		Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57, 58, 71, 72, 74, 75
50 WTP-SCHROEDER-RAYMOND LOOP (revised August 24, 2014)	138,215	152,486	10.3%	43.43	45.19	4.0%		
67 WTP-WEST TOWNE	231,746	227,877	-1.7%	46.81	44.74	-4.4%		Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 26, 30, 31, 32, 33, 35, 36, 40, 50, 51, 52, 73, 78
4 NTP-STP	571,456	607,674	6.3%	40.44	43.35	7.2%		
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	133,890	159,053	18.8%	35.82	42.06	17.4%		Connector Routes connect transfer points throughout the day: 16, 17, 18.
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	133,004	535,971	303.0%	30.42	40.28	32.4%		
22 MENDOTA LOOP	188,608	180,157	-4.5%	37.74	37.99	0.7%		Circulator Routes 1, 9, 10, 34
44 STP-UW CAMPUS COMMUTER RTE (revised August 24, 2014)	68,879	71,214	3.4%	33.79	37.48	10.9%		
71 MIDDLETON-CAPITOL SQUARE VIA ALLEN COMMUTER (revised Aug 25, '13 & Aug 24, '14)	70,727	63,446	-10.3%	47.99	37.32	-22.2%		Other routes: 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays. 39 operates as a commuter route during peak hours; operates like a circulator route midday. 59 operates weekends & holidays between the WTP and Fitchburg. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the WTP and Prairie Town Center. 70 operates like a core route between the Capitol Square & Middleton on weekdays.
5 ETP-STP	380,660	387,935	1.9%	35.50	36.60	3.1%		
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	247,733	251,318	1.4%	37.87	36.40	-3.9%		UW Campus Circulators 80, 81, 82, 84
6 EAST TOWNE-WTP	880,925	893,520	1.4%	35.02	35.73	2.0%		
75 VERONA-CAPITOL SQR COMMUTER(began Mar 26, '12; rev Mar 11, Dec 2, '13 & Jul 28, '14)	38,207	57,935	51.6%	31.46	35.04	11.4%		School Day Supplemental Routes E, L, M, W
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised Aug 25, '13 & Aug 24, '14)	111,773	104,043	-6.9%	38.42	34.72	-9.6%		
3 WTP-ETP	452,252	446,222	-1.3%	34.88	34.46	-1.2%		
51 WTP-MUIR FIELD LOOP	64,466	69,528	7.9%	32.39	32.46	0.2%		
17 ETP-NTP	96,995	95,512	-1.5%	34.01	32.13	-5.5%		
81-82 UW LATE NITE CIRCULATORS	62,563	68,439	9.4%	29.62	31.57	6.6%		
18 STP-WTP (revised August 25, 2013)	346,543	300,653	-13.2%	35.70	30.84	-13.6%		
30 ETP-EAST TOWNE	209,430	187,911	-10.3%	34.49	30.83	-10.6%		
21 LAKEVIEW LOOP	130,104	133,802	2.8%	28.20	30.82	9.3%		
7 WTP-ETP (Weekends & Holidays Only)	117,986	128,118	8.6%	27.37	29.72	8.6%		
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	93,346	82,960	-11.1%	34.01	29.50	-13.3%		
11 WTP-DUTCH MILL-CAP SQUARE	70,910	62,254	-12.2%	31.72	28.68	-9.6%		
27 NTP - UW CAMPUS COMMUTER	40,332	39,704	-1.6%	28.77	28.35	-1.4%		
58 GREENTREE COMMUTER	60,803	61,681	1.4%	26.97	27.78	3.0%		
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	30,607	33,969	11.0%	24.55	27.25	11.0%		
47 ARBOR HILLS COMMUTER	62,374	61,268	-1.8%	25.64	26.80	4.5%		
1 CAP SQUARE - UW	18,693	19,714	5.5%	25.23	26.42	4.7%		
16 STP - ETP	303,717	244,432	-19.5%	32.92	26.06	-20.8%		
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	31,323	27,675	-11.6%	28.65	25.31	-11.6%		
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	391,331	309,995	-20.8%	32.83	25.11	-23.5%		
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	297,910	223,635	-24.9%	29.56	25.08	-15.2%		
55 VERONA - WTP COMMUTER (revised Mar 11, 2013)	29,082	28,469	-2.1%	24.88	22.76	-8.5%		
70 MIDDLETON-CAPITOL SQUARE (revised August 24, 2014)	125,990	114,487	-9.1%	25.07	22.57	-9.9%		
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	96,621	78,584	-18.7%	28.43	22.51	-20.8%		
12 WTP-DUTCH MILL-CAP SQUARE	40,100	38,915	-3.0%	23.04	21.91	-4.9%	x	
19 RED ARROW TR-CAP SQUARE	120,864	116,499	-3.6%	21.73	20.78	-4.4%	x	
13 STP-CAP SQUARE	113,489	117,588	3.6%	19.45	20.19	3.8%	x	
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	16,903	16,111	-4.7%	26.61	19.44	-26.9%	x	
73 WTP-OLD SAUK TRAILS (revised August 24, 2014)	108,560	99,018	-8.8%	20.01	19.44	-2.9%	x	
32 ACEWOOD-THOMPSON LOOP	34,567	33,052	-4.4%	21.60	19.39	-10.2%	x	
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	7,878	35,915	355.9%	12.03	18.26	51.9%	x	
20 NTP-EAST TOWNE	130,024	153,872	18.3%	16.07	18.22	13.4%	x	
74 MIDDLETON LOOP (ended operating on August 23, 2014)	22,220	20,949	-5.7%	15.87	17.55	10.5%	x	
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	8,693	7,291	-16.1%	16.23	17.13	5.5%	x	
52 WTP-FITCHBURG	27,597	33,993	23.2%	13.17	17.03	29.3%	x	
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	21,253	16,048	-24.5%	16.00	16.98	6.1%	x	
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	4,342	30,404	600.2%	17.42	16.02	-8.0%	x	
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	58,570	48,572	-17.1%	16.69	15.75	-5.6%	x	
39 ETP - DAIRY DRIVE (revised August 25, 2013)	19,076	15,580	-18.3%	12.60	14.15	12.3%	x	
48 STP-UW CAMPUS COMMUTER RTE (revised August 24, 2014)	9,872	10,259	3.9%	11.71	13.26	13.3%	x	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	26,240	28,076	7.0%	11.97	13.19	10.2%	x	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	8,286	8,019	-3.2%	12.50	12.10	-3.2%	x	
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	-	1,649	NA	NA	10.28	NA	x	
51 MARSH RD - ETP (began August 25, 2013)	1,748	16,319	833.6%	6.36	8.01	26.0%	x	
39 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	7,729	9,313	20.5%	6.21	7.51	20.8%	x	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	2,996	3,425	14.3%	7.13	7.37	3.4%	x	
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	7,416	7,667	3.4%	5.84	6.04	3.4%	x	
9 ETP - UW CAMPUS (ended operating on August 24, 2013)	144,152	-	-100.0%	43.66	NA	NA		
UNKNOWN ROUTE & ROAD BUS *	251	3	NA	NA	NA	NA		
SYSTEM TOTAL	10,659,358	11,063,176	3.8%	37.03	36.88	-0.4%	22.13	
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	9,321,070	9,434,888	1.2%	34.52	33.46	-3.1%	20.07	

Average weekday ridership September 2013: 55,972
Average weekday ridership September 2014: 57,946

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

ROUTE PERFORMANCE, Year to Date - September 2014

ROUTE	RIDERSHIP			Passengers/rev. hour	
	2013	2014	% change	2013	2014
1 CAP SQUARE - UW	18,693	19,714	5.5%	25.23	26.42
2 WTP-NTP (revised August 25, 2013)	1,048,122	1,089,216	3.9%	50.93	47.36
3 WTP-ETP	452,252	446,222	-1.3%	34.88	34.46
4 NTP-STP	571,456	607,674	6.3%	40.44	43.35
5 ETP-STP	380,660	387,935	1.9%	35.50	36.60
6 EAST TOWNE-WTP	880,925	893,520	1.4%	35.02	35.73
7 WTP-ETP (Weekends & Holidays Only)	117,986	128,118	8.6%	27.37	29.72
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	30,607	33,969	11.0%	24.55	27.25
9 ETP - UW CAMPUS (ended operating on August 24, 2013)	144,152	-	-100.0%	43.66	NA
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	133,004	535,971	303.0%	30.42	40.28
11 WTP-DUTCH MILL-CAP SQUARE	70,910	62,254	-12.2%	31.72	28.68
12 WTP-DUTCH MILL-CAP SQUARE	40,100	38,915	-3.0%	23.04	21.91
13 STP-CAP SQUARE	113,489	117,588	3.6%	19.45	20.19
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	297,910	223,635	-24.9%	29.56	25.08
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	391,331	309,995	-20.8%	32.83	25.11
16 STP - ETP	303,717	244,432	-19.5%	32.92	26.06
17 ETP-NTP	96,995	95,512	-1.5%	34.01	32.13
18 STP-WTP (revised August 25, 2013)	346,543	300,653	-13.2%	35.70	30.84
19 RED ARROW TR-CAP SQUARE	120,864	116,499	-3.6%	21.73	20.78
20 NTP-EAST TOWNE	130,024	153,872	18.3%	16.07	18.22
21 LAKEVIEW LOOP	130,104	133,802	2.8%	28.20	30.82
22 MENDOTA LOOP	188,608	180,157	-4.5%	37.74	37.99
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	8,693	7,291	-16.1%	16.23	17.13
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	2,996	3,425	14.3%	7.13	7.37
27 NTP - UW CAMPUS COMMUTER	40,332	39,704	-1.6%	28.77	28.35
28 NTP-WTP COMMUTER (revised August 25, 2013)	296,252	280,949	-5.2%	60.91	54.98
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	16,903	16,111	-4.7%	26.61	19.44
30 ETP-EAST TOWNE	209,430	187,911	-10.3%	34.49	30.83
31 MARSH RD - ETP (began August 25, 2013)	1,748	16,319	833.6%	6.36	8.01
32 ACEWOOD-THOMPSON LOOP	34,567	33,052	-4.4%	21.60	19.39
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	7,878	35,915	355.9%	12.03	18.26
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	21,253	16,048	-24.5%	16.00	16.98
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	4,342	30,404	600.2%	17.42	16.02
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	26,240	28,076	7.0%	11.97	13.19
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	58,570	48,572	-17.1%	16.69	15.75
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	247,733	251,318	1.4%	37.87	36.40
39 ETP - DAIRY DRIVE (revised August 25, 2013)	19,076	15,580	-18.3%	12.60	14.15
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	133,890	159,053	18.8%	35.82	42.06
44 STP-UW CAMPUS COMMUTER RTE (revised August 24, 2014)	68,879	71,214	3.4%	33.79	37.48
47 ARBOR HILLS COMMUTER	62,374	61,268	-1.8%	25.64	26.80
48 STP-UW CAMPUS COMMUTER RTE (revised August 24, 2014)	9,872	10,259	3.9%	11.71	13.26
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	-	1,649	NA	NA	10.28
50 WTP-SCHROEDER-RAYMOND LOOP (revised August 24, 2014)	138,215	152,486	10.3%	43.43	45.19
51 WTP-MUIR FIELD LOOP	64,466	69,528	7.9%	32.39	32.46
52 WTP-FITCHBURG	27,597	33,993	23.2%	13.17	17.03
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	29,082	28,469	-2.1%	24.88	22.76
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	96,621	78,584	-18.7%	28.43	22.51
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	93,346	82,960	-11.1%	34.01	29.50
58 GREENTREE COMMUTER	60,803	61,681	1.4%	26.97	27.78
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	7,729	9,313	20.5%	6.21	7.51
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	31,323	27,675	-11.6%	28.65	25.31
67 WTP-WEST TOWNE	231,746	227,877	-1.7%	46.81	44.74
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80 UW CAMPUS (service revised August 26, 2012)	1,239,474	1,535,559	23.9%	80.78	99.81
81-82 UW LATE NITE CIRCULATORS	62,563	68,439	9.4%	29.62	31.57
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SYSTEM TOTAL	10,659,358	11,063,176	3.8%	37.03	36.88
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	9,321,070	9,434,888	1.2%	34.52	33.46

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Average weekday ridership September 2013: 55,972

Average weekday ridership September 2014: 57,946

MONTHLY RIDERSHIP - September 2014

ROUTE	MONTHLY RIDERSHIP			YTD RIDERSHIP		
	2013	2014	% change	2013	2014	% change
1 CAP SQUARE - UW	2,265	2,678	18.2%	18,693	19,714	5.5%
2 WTP-NTP (revised August 25, 2013)	134,158	130,338	-2.8%	1,048,122	1,089,216	3.9%
3 WTP-ETP	51,797	49,488	-4.5%	452,252	446,222	-1.3%
4 NTP-STP	65,371	66,028	1.0%	571,456	607,674	6.3%
5 ETP-STP	42,888	42,233	-1.5%	380,660	387,935	1.9%
6 EAST TOWNE-WTP	105,852	106,902	1.0%	880,925	893,520	1.4%
7 WTP-ETP (Weekends & Holidays Only)	16,159	15,847	-1.9%	117,986	128,118	8.6%
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	4,555	4,547	-0.2%	30,607	33,969	11.0%
9 ETP - UW CAMPUS (ended operating on August 24, 2013)			NA	144,152	-	-100.0%
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	62,261	73,092	17.4%	133,004	535,971	303.0%
11 WTP-DUTCH MILL-CAP SQUARE	6,889	6,623	-3.9%	70,910	62,254	-12.2%
12 WTP-DUTCH MILL-CAP SQUARE	4,147	4,337	4.6%	40,100	38,915	-3.0%
13 STP-CAP SQUARE	14,201	13,602	-4.2%	113,489	117,588	3.6%
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	24,990	26,791	7.2%	297,910	223,635	-24.9%
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	37,333	38,804	3.9%	391,331	309,995	-20.8%
16 STP - ETP	34,206	31,490	-7.9%	303,717	244,432	-19.5%
17 ETP-NTP	11,823	9,124	-22.8%	96,995	95,512	-1.5%
18 STP-WTP (revised August 25, 2013)	39,382	32,845	-16.6%	346,543	300,653	-13.2%
19 RED ARROW TR-CAP SQUARE	13,610	11,844	-13.0%	120,864	116,499	-3.6%
20 NTP-EAST TOWNE	15,679	21,904	39.7%	130,024	153,872	18.3%
21 LAKEVIEW LOOP	16,159	16,011	-0.9%	130,104	133,802	2.8%
22 MENDOTA LOOP	22,686	24,582	8.4%	188,608	180,157	-4.5%
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	797	881	10.5%	8,693	7,291	-16.1%
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	355	481	35.5%	2,996	3,425	14.3%
27 NTP - UW CAMPUS COMMUTER	4,290	4,520	5.4%	40,332	39,704	-1.6%
28 NTP-WTP COMMUTER (revised August 25, 2013)	32,935	32,422	-1.6%	296,252	280,949	-5.2%
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	1,807	1,782	-1.4%	16,903	16,111	-4.7%
30 ETP-EAST TOWNE	23,768	20,914	-12.0%	209,430	187,911	-10.3%
31 MARSH RD - ETP (began August 25, 2013)	1,526	1,984	30.0%	1,748	16,319	833.6%
32 ACEWOOD-THOMPSON LOOP	4,050	3,325	-17.9%	34,567	33,052	-4.4%
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	4,247	4,217	-0.7%	7,878	35,915	355.9%
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	2,105	3,106	47.6%	21,253	16,048	-24.5%
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	3,579	3,249	-9.2%	4,342	30,404	600.2%
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	2,866	3,001	4.7%	26,240	28,076	7.0%
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	6,133	6,572	7.2%	58,570	48,572	-17.1%
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	25,868	31,074	20.1%	247,733	251,318	1.4%
39 ETP - DAIRY DRIVE (revised August 25, 2013)	1,563	3,301	111.2%	19,076	15,580	-18.3%
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	16,977	17,220	1.4%	133,890	159,053	18.8%
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	7,080	6,897	-2.6%	68,879	71,214	3.4%
47 ARBOR HILLS COMMUTER	7,224	7,410	2.6%	62,374	61,268	-1.8%
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	1,112	809	-27.2%	9,872	10,259	3.9%
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)		1,426	NA	-	1,649	NA
50 WTP-SCHROEDER-RAYMOND LOOP	16,967	20,195	19.0%	138,215	152,486	10.3%
51 WTP-MUIR FIELD LOOP	7,930	6,983	-11.9%	64,466	69,528	7.9%
52 WTP-FITCHBURG	3,449	3,901	13.1%	27,597	33,993	23.2%
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	2,977	3,189	7.1%	29,082	28,469	-2.1%
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	9,136	9,292	1.7%	96,621	78,584	-18.7%
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	9,745	9,646	-1.0%	93,346	82,960	-11.1%
58 GREENTREE COMMUTER	6,878	6,966	1.3%	60,803	61,681	1.4%
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	1,051	756	-28.1%	7,729	9,313	20.5%
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	4,009	3,494	-12.8%	31,323	27,675	-11.6%
67 WTP-WEST TOWNE	25,867	27,362	5.8%	231,746	227,877	-1.7%
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	893	829	-7.2%	7,416	7,667	3.4%
70 MIDDLETON-CAPITOL SQUARE	14,034	14,431	2.8%	125,990	114,487	-9.1%
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	7,463	9,526	27.6%	70,727	63,446	-10.3%
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	11,409	11,993	5.1%	111,773	104,043	-6.9%
73 WTP-OLD SAUK TRAILS	12,007	10,105	-15.8%	108,560	99,018	-8.8%
74 MIDDLETON LOOP	2,467		-100.0%	22,220	20,949	-5.7%
75 VERONA-CAPITOL SQR COMMUTER(began Mar 26, '12; rev Mar 11, Dec 2, '13 & Jul 28, '14)	4,973	7,733	55.5%	38,207	57,935	51.6%
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	876	911	4.0%	8,286	8,019	-3.2%
80 UW CAMPUS (service revised August 26, 2012)	150,776	226,045	49.9%	1,239,474	1,535,559	23.9%
81 UW LATE NIGHT CIRCULATOR	4,242	5,324	25.5%	23,860	33,127	38.8%
82 UW LATE NITE CIRCULATOR	5,391	2,787	-48.3%	38,703	35,312	-8.8%
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	2,371	3,025	27.6%	36,251	24,290	-33.0%
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	132,458	134,185	1.3%	767,232	752,984	-1.9%
UNKNOWN ROUTE & ROAD BUS			NA	251	3	-98.8%
SYSTEM TOTAL	1,312,062	1,402,379	6.9%	10,659,358	11,063,176	3.8%
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	1,149,282	1,165,198	1.4%	9,321,070	9,434,888	1.2%

ParaTransit
Operating Statistics For Periods Ending 9/30/2013 & 9/30/2014

CURRENT MONTH			YEAR TO DATE				
Actual 2013	Actual 2014	Variance 2013 to 2014		Actual 2013	Actual 2014	Variance 2013 to 2014	% Change
			Service Supplied Data				
1,065	1,098	33	No. of Clients riding the System	1,564	1,576	12	0.8%
			<i>Ridership</i>				
4,165	4,618	453	Directly Operated Service	36,949	41,026	4,077	11.0%
<u>17,431</u>	<u>18,161</u>	<u>730</u>	ADA Contracted Services	<u>157,432</u>	<u>159,850</u>	<u>2,418</u>	1.5%
21,596	22,779	1,183	Total ADA Ridership	194,381	200,876	6,495	3.3%
439	556	117	Total No-shows	4,131	4,612	481	11.6%
			Service Quality Data				
1	1	0	Passenger Accidents	6	11	5	83.3%
			<i>Vehicle Accidents:</i>				
1	0	(1)	Chargeable	9	5	(4)	-44.4%
0	1	1	Non-chargeable	3	7	4	133.3%
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>0</u>	<u>1</u>	<u>1</u>	100.0%
1	1	0	Total Vehicle Accidents	12	13	1	8.3%
			Fleet/Maintenance Data				
0	1	1	Road Calls	25	16	(9)	-36.0%
9	10	1	Actual Inspections	76	93	17	22.4%
9	10	1	Scheduled Inspections	81	93	12	14.8%

*Chargeable – Accidents that are caused by the actions of the bus operator.

Non Chargeable – Accidents caused by the other vehicle’s operator’s actions.

Preventable – Both parties involved share liability of the accident.

**Paratransit Performance Indicators
September, 2014**

Operations	Metro Plus			
	Sept, 2013	Sept, 2014	YTD Sept, 2013	YTD Sept, 2014
Total Trips	21,596	22,779	194,381	200,876
Rides Cancelled	2,919	2,912	29,913	31,535
Cancellation Rate	13.5%	12.8%	15.4%	15.7%
No Shows (1)	439	556	4,131	4,612
No Shows/Rides Provided	2.0%	2.4%	2.1%	2.3%
Number of Clients Provided Service	1,065	1,098	1,564	1,576
Average Trips/Client	20.3	20.7	124.3	127.5
DDS Trips	14,585	15,709	128,674	134,489
Subscription Trips	12,897	17,530	115,765	125,202
DDS Subscription Trips	9,491	13,882	87,194	93,017
D2D Trips	14,328	12,089	132,725	130,689
Lv Attended Trips	6,544	3,817	59,305	57,485
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%	93.8%	100.0%

Number of Trips by Provider YTD	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Ambulatory	27,475	36,875	38,195	45,652	148,197
Non-Ambulatory	13,551	1,565	7,599	29,964	52,679
Percentage	20.42%	19.14%	22.80%	37.64%	100.00%

Customer Service YTD	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Rides Provided	41,026	38,440	45,794	75,616	200,876
Customer Complaints	102	165	91	140	498
Customer Compliments	18	14	19	28	79
Customer Suggestions	7	4	6	3	20
Complaints/1000 passenger trips - 2013	2.17	3.03	2.24	1.65	2.15
Complaints/1000 passenger trips - 2014	2.49	4.29	1.99	1.85	2.48
Late Service Reports (2)	4	122	160	96	382
Late Service Reports/1000 passenger trips - 2013	0.65	5.35	6.30	2.27	3.43
Late Service Reports/1000 passenger trips - 2014	0.10	3.17	3.49	1.27	1.90

On-Time Performance	Metro Direct	AbbyVans	Transit Sol.	Badger Bus
September, 2014	91%	94%	93%	94%
YTD - 2013	91%	96%	95%	96%
YTD - 2014	91%	96%	95%	96%

ADA Certifications, September 2014	Clients	1-19 Trips	>20 - 40<	>40 Trips/mo	TTL Trips
Category 1	1,552	287	186	193	17,552
Category 2	10	1	0	0	4
Category 2/3	41	3	0	0	7
Category 3	2,272	336	65	24	5,157
Total	3,875				22,720

Monthly New Certification	34
Monthly Denied Applications	1

Fixed Route Trips Using Lifts (YTD) 30,076

(1) No-shows now include late cancels (late cancels used to be reported separately).

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

Madison Metro Transit
Unaudited Financial Performance Report
Year-to-Date through September 30
All Modes

	2013 Actual	2014 Budget	2014 Actual	Over/Under Budget	Change from Prior Year
Passenger Revenue:					
Cash, Tickets, Passes:	\$ 4,912,158	\$ 4,606,635	\$ 4,803,754	\$ 197,119	\$ (108,404)
Unlimited Ride Passes:	\$ 4,510,504	\$ 4,670,585	\$ 4,610,104	\$ (60,481)	\$ 99,600
Sub Total:	\$ 9,422,661	\$ 9,277,220	\$ 9,413,858	\$ 136,638	\$ (8,804)
Misc Revenue:					
Advertising:	\$ 251,016	\$ 292,500	\$ 324,516	\$ 32,016	\$ 73,500
County:	\$ 2,847,037	\$ 2,733,750	\$ 2,974,917	\$ 241,167	\$ 127,880
Other Operating:	\$ 80,092	\$ 29,000	\$ 66,581	\$ 37,581	\$ (13,511)
Non-Operating:	\$ 50,842	\$ 24,000	\$ 12,989	\$ (11,011)	\$ (37,854)
Sub Total:	\$ 3,228,987	\$ 3,079,250	\$ 3,379,002	\$ 299,752	\$ 150,016
Local Subsidies:					
City of Madison:	\$ 8,181,924	\$ 9,083,078	\$ 9,083,078	\$ -	\$ 901,154
Funding Partners:	\$ 2,390,100	\$ 2,149,125	\$ 2,149,125	\$ 0	\$ (240,975)
Sub Total:	\$ 10,572,024	\$ 11,232,203	\$ 11,232,203	\$ 0	\$ 660,179
State Assistance:					
	\$ 12,450,000	\$ 12,484,125	\$ 12,484,125	\$ -	\$ 34,125
Federal grant funding for capital maintenance					
	\$ 4,609,200	\$ 4,698,450	\$ 4,698,450	\$ -	\$ 89,250
Total Revenue:	\$ 40,282,872	\$ 40,771,248	\$ 41,207,638	\$ 436,390	\$ 924,766
Salaries:					
Salaries/Wages:	\$ 17,982,608	\$ 19,227,365	\$ 18,547,259	\$ (680,106)	\$ 564,652
OT:	\$ 1,306,554	\$ 1,117,995	\$ 1,600,643	\$ 482,648	\$ 294,088
Workers Comp:	\$ 117,429	\$ 153,150	\$ 244,245	\$ 91,095	\$ 126,816
Benefits:					
Health:	\$ 4,337,126	\$ 4,306,650	\$ 4,313,161	\$ 6,511	\$ (23,966)
WI Retirement:	\$ 1,246,243	\$ 1,445,131	\$ 1,379,724	\$ (65,407)	\$ 133,481
Other:	\$ 2,691,492	\$ 2,875,656	\$ 2,811,887	\$ (63,769)	\$ 120,395
Sub Total:	\$ 27,681,452	\$ 29,125,948	\$ 28,896,919	\$ (229,029)	\$ 1,215,466
Utilities:					
Natural Gas:	\$ 142,691	\$ 140,400	\$ 191,290	\$ 50,890	\$ 48,600
Electricity:	\$ 247,837	\$ 192,450	\$ 211,144	\$ 18,694	\$ (36,693)
Telephone:	\$ 10,531	\$ 12,750	\$ 10,827	\$ (1,923)	\$ 296
Other:	\$ 13,677	\$ 24,750	\$ 35,938	\$ 11,188	\$ 22,262
Building & Grounds:					
Repairs/Maintenance:	\$ 47,686	\$ 68,500	\$ 70,790	\$ 2,290	\$ 23,104
Supplies:	\$ 155,019	\$ 157,500	\$ 196,066	\$ 38,566	\$ 41,048
Services:	\$ 5,837	\$ 9,000	\$ 6,330	\$ (2,670)	\$ 492
Rolling Stock/Support Equipment:					
Equip. Repairs/Maintenance:	\$ 333,919	\$ 334,425	\$ 335,630	\$ 1,205	\$ 1,711
Parts:	\$ 555,167	\$ 525,000	\$ 692,228	\$ 167,228	\$ 137,062
Tires:	\$ 167,830	\$ 172,500	\$ 186,180	\$ 13,680	\$ 18,350
Equipment Supplies:	\$ 78,171	\$ 78,750	\$ 57,351	\$ (21,399)	\$ (20,820)
Fuel, Oil, & Lubricants:	\$ 2,681,590	\$ 2,978,046	\$ 3,079,360	\$ 101,314	\$ 397,770
Administrative:					
Insurance & Financial:	\$ 791,049	\$ 747,300	\$ 774,209	\$ 26,909	\$ (16,840)
Rentals/Leases:	\$ 137,768	\$ 157,500	\$ 145,034	\$ (12,466)	\$ 7,266
Training:	\$ 38,087	\$ 24,000	\$ 19,970	\$ (4,030)	\$ (18,117)
Supplies, Equipment and Services:	\$ 501,275	\$ 388,875	\$ 452,172	\$ 63,297	\$ (49,103)
Operations:					
Paratransit Providers:	\$ 3,295,632	\$ 3,441,000	\$ 3,442,164	\$ 1,164	\$ 146,531
GAS / RSVP / Exc Rides:	\$ 479,352	\$ 491,850	\$ 428,845	\$ (63,005)	\$ (50,507)
Inter Departmental Charges:					
	\$ 601,967	\$ 598,565	\$ 622,445	\$ 23,880	\$ 20,479
Depreciation:					
	\$ 4,688,859	\$ 4,950,000	\$ 4,802,341	\$ (147,659)	\$ 113,481
Interest and Bad Debt Expense:					
	\$ 253,950	\$ 223,500	\$ 223,506	\$ 6	\$ (30,444)
Total Operating Expenses:	\$ 42,909,346	\$ 44,842,608	\$ 44,880,739	\$ 38,131	\$ 1,971,392
Less Depreciation:					
	\$ (4,688,859)	\$ (4,950,000)	\$ (4,802,341)	\$ 147,659	\$ (113,481)
Capital Debt:					
	\$ 876,771	\$ 819,750	\$ 819,756	\$ 6	\$ (57,015)
Fixed Assets:					
	\$ 845,857	\$ 252,450	\$ 53,364	\$ (199,086)	\$ (792,494)
Federal grant funding for fixed assets					
	\$ (676,686)	\$ (201,960)	\$ (42,691)	\$ 159,269	\$ 633,995
Total Expenditures:	\$ 39,266,429	\$ 40,762,848	\$ 40,908,827	\$ 145,979	\$ 1,642,397
Reserves generated (used)					
	\$ 1,016,443	\$ 8,400	\$ 298,812	\$ 290,412	\$ (717,631)
Reserve balance-beginning					
	\$ 784,150		\$ 2,673,292		
Reserve balance-ending					
	\$ 1,800,593		\$ 2,972,104		

**Madison Metro
Performance Measures
YTD through September 30**

	Fixed Route		Paratransit	
	2013	2014	2013	2014
Operating Revenue/Operating Cost	29.63%	28.09%	39.69%	40.80%
Passenger Revenue/Passenger Trips	\$ 0.86	\$ 0.83	\$ 1.11	\$ 0.96
Operating Cost/Passenger Trips	\$ 2.91	\$ 2.97	\$ 34.32	\$ 33.94
Operating Cost/Revenue Hours	\$ 107.95	\$ 109.43		
Operating Cost/Platform Hours	\$ 97.48	\$ 98.87		
Operating Cost/Total Miles	\$ 7.28	\$ 7.45		
Passenger Trips/Revenue Hour	37.03	36.87	2.73	
Passenger Trips/Revenue Mile	2.93	2.95		

Notes

Operating revenue includes all passenger revenue plus paratransit MA Waiver revenue

Operating cost includes "Total operating expenses" less depreciation and expenses associated with County programs

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through September 30, 2014 and 2013

Fixed Route Passenger Revenue

2014	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	\$ 120,789	\$ 105,366	\$ 149,108	\$ 136,985	\$ 120,107	\$ 154,159	\$ 144,410	\$ 141,567	\$ 162,830				\$ 1,235,321
Day passes	\$ 5,278	\$ 2,472	\$ 4,096	\$ 8,245	\$ 9,745	\$ 10,193	\$ 9,490	\$ 9,000	\$ 9,000				\$ 67,519
2 ride passes	\$ 25,118	\$ 6,285	\$ 27,735	\$ 11,185	\$ 10,518	\$ 12,841	\$ 6,000	\$ 6,000	\$ 6,000				\$ 111,682
10 ride passes	\$ 73,370	\$ 84,260	\$ 84,345	\$ 77,010	\$ 60,135	\$ 58,225	\$ 94,695	\$ 65,970	\$ 69,740				\$ 667,750
31 day passes	\$ 154,011	\$ 124,344	\$ 133,740	\$ 161,116	\$ 103,029	\$ 137,017	\$ 120,632	\$ 124,141	\$ 116,572				\$ 1,174,602
EZ Rider/Summer Youth passes	\$ 196,860	\$ 210,703	\$ 221,235	\$ 168,557	\$ 221,235	\$ 113,347	\$ 10,000	\$ 10,000	\$ 215,000				\$ 1,366,937
Total cash, ticket & pass revenue	\$ 575,426	\$ 533,430	\$ 620,259	\$ 563,098	\$ 524,769	\$ 485,782	\$ 385,227	\$ 356,678	\$ 579,142				\$ 4,623,811
UW ASM	\$ 285,124	\$ 285,124	\$ 285,124	\$ 285,124	\$ 285,125	\$ 285,124	\$ 285,124	\$ 285,124	\$ 300,420				\$ 2,581,413
UW Employees	\$ 156,101	\$ 156,101	\$ 156,100	\$ 156,101	\$ 156,100	\$ 156,101	\$ 156,101	\$ 156,101	\$ 160,779				\$ 1,409,585
MATC	\$ 51,225	\$ 64,571	\$ 62,230	\$ 69,729	\$ 46,717	\$ 15,452	\$ 18,134	\$ 6,836	\$ 67,155				\$ 402,049
City of Madison	\$ 10,380	\$ 10,379	\$ 11,001	\$ 11,040	\$ 10,345	\$ 9,941	\$ 10,567	\$ 10,448	\$ 11,101				\$ 95,202
Edgewood	\$ 9,155	\$ 12,211	\$ 10,872	\$ 11,128	\$ 6,416	\$ 2,653	\$ 2,947	\$ 4,591	\$ 10,947				\$ 70,920
St. Mary's	\$ 1,853	\$ 2,022	\$ 2,339	\$ 2,136	\$ 2,130	\$ 2,412	\$ 2,893	\$ 3,317	\$ 2,929				\$ 22,031
Meriter	\$ 2,013	\$ 1,984	\$ 2,010	\$ 1,898	\$ 1,810	\$ 1,845	\$ 1,888	\$ 1,730	\$ 1,985				\$ 17,163
Dane County	\$ 2,476	\$ 2,359	\$ 2,323	\$ 1,741	\$ 1,740	\$ 1,671	\$ 1,525	\$ 1,732	\$ 1,500				\$ 17,067
Commuter	\$ 15,143	\$ 15,358	\$ 15,686	\$ 15,317	\$ 11,810	\$ 14,635	\$ 12,006	\$ 13,255	\$ 12,500				\$ 125,710
Total unlimited ride pass revenue	\$ 533,470	\$ 550,109	\$ 547,685	\$ 554,214	\$ 522,193	\$ 489,834	\$ 491,185	\$ 483,134	\$ 569,316				\$ 4,741,140
Total passenger revenue	\$ 1,108,896	\$ 1,083,539	\$ 1,167,944	\$ 1,117,312	\$ 1,046,962	\$ 975,616	\$ 876,412	\$ 839,812	\$ 1,148,458				\$ 9,364,951
Cumulative YTD passenger revenue	\$ 1,108,896	\$ 2,192,435	\$ 3,360,379	\$ 4,477,691	\$ 5,524,653	\$ 6,500,269	\$ 7,376,681	\$ 8,216,493	\$ 9,364,951				

2013	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	\$ 128,244	\$ 124,263	\$ 129,802	\$ 133,392	\$ 124,976	\$ 141,365	\$ 139,599	\$ 142,185	\$ 150,854				\$ 1,214,680
Day passes	\$ 8,079	\$ 7,350	\$ 7,497	\$ 6,152	\$ 8,784	\$ 8,424	\$ 8,478	\$ 9,549	\$ 8,730				\$ 73,043
2 ride passes	\$ 23,830	\$ 13,130	\$ 20,658	\$ 10,900	\$ 8,040	\$ 44,510	\$ 57,440	\$ 25,555	\$ 11,778				\$ 215,841
10 ride passes	\$ 99,820	\$ 79,570	\$ 83,955	\$ 75,095	\$ 100,395	\$ 78,915	\$ 65,985	\$ 60,815	\$ 93,485				\$ 738,035
31 day passes	\$ 157,839	\$ 103,439	\$ 139,528	\$ 130,731	\$ 134,105	\$ 128,247	\$ 126,850	\$ 118,764	\$ 128,972				\$ 1,168,475
EZ Rider/Summer Youth passes	\$ 46,500	\$ 219,940	\$ 185,110	\$ 254,660	\$ 254,680	\$ 98,550	\$ 11,000	\$ 11,000	\$ 210,430				\$ 1,291,870
Total cash, ticket & pass revenue	\$ 464,312	\$ 547,692	\$ 566,550	\$ 610,930	\$ 630,980	\$ 500,011	\$ 409,352	\$ 367,868	\$ 604,249				\$ 4,701,944
UW ASM	\$ 271,644	\$ 271,643	\$ 271,644	\$ 271,643	\$ 271,644	\$ 271,643	\$ 271,644	\$ 271,644	\$ 285,124				\$ 2,458,273
UW Employees	\$ 150,772	\$ 150,772	\$ 150,772	\$ 150,771	\$ 150,771	\$ 150,772	\$ 150,772	\$ 150,772	\$ 156,101				\$ 1,362,275
MATC	\$ 52,571	\$ 69,315	\$ 62,306	\$ 61,867	\$ 47,352	\$ 13,887	\$ 17,837	\$ 24,682	\$ 66,932				\$ 416,749
City of Madison	\$ 11,518	\$ 11,347	\$ 11,566	\$ 10,368	\$ 10,178	\$ 9,156	\$ 9,905	\$ 10,187	\$ 10,503				\$ 94,728
Edgewood	\$ 8,466	\$ 12,368	\$ 10,187	\$ 10,106	\$ 8,156	\$ 3,045	\$ 3,138	\$ 5,478	\$ 13,503				\$ 74,447
St. Mary's	\$ 2,390	\$ 2,711	\$ 3,146	\$ 2,706	\$ 2,758	\$ 2,922	\$ 3,293	\$ 3,041	\$ 2,897				\$ 25,864
Meriter	\$ 2,754	\$ 2,673	\$ 2,586	\$ 2,221	\$ 2,253	\$ 1,923	\$ 2,107	\$ 1,900	\$ 1,716				\$ 20,133
Dane County	\$ 2,198	\$ 2,100	\$ 2,136	\$ 1,654	\$ 1,650	\$ 1,538	\$ 1,908	\$ 2,106	\$ 2,014				\$ 17,304
Commuter	\$ 11,317	\$ 12,142	\$ 13,795	\$ 13,209	\$ 14,668	\$ 13,421	\$ 14,661	\$ 13,262	\$ 12,820				\$ 119,295
Total unlimited ride pass revenue	\$ 513,630	\$ 535,071	\$ 528,138	\$ 524,545	\$ 509,430	\$ 468,307	\$ 475,265	\$ 483,072	\$ 551,610				\$ 4,589,068
Total passenger revenue	\$ 977,942	\$ 1,082,763	\$ 1,094,688	\$ 1,135,475	\$ 1,140,410	\$ 968,318	\$ 884,617	\$ 850,940	\$ 1,155,859				\$ 9,291,012
Cumulative YTD passenger revenue	\$ 977,942	\$ 2,060,705	\$ 3,155,393	\$ 4,290,868	\$ 5,431,278	\$ 6,399,596	\$ 7,284,213	\$ 8,135,153	\$ 9,291,012				

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through September 30, 2014 and 2013

Fixed Route Rides

2014	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	66,780	65,125	68,027	66,819	69,806	74,845	77,625	63,411	61,396				613,834
Day passes	4,190	4,734	4,788	4,464	5,171	5,281	6,195	6,249	5,052				46,124
2 ride passes	11,147	11,776	12,058	11,631	12,636	15,317	24,046	12,848	16,059				127,518
10 ride passes	66,980	71,185	75,355	65,789	66,355	53,574	47,293	41,971	64,045				552,547
31 day passes	151,641	161,048	183,018	183,674	179,802	174,294	182,873	174,772	176,193				1,567,315
EZ Rider/Summer Youth passes	159,381	187,973	213,892	176,940	213,312	104,136	31,382	24,127	192,888				1,304,031
Total cash, ticket & pass rides	460,119	501,841	557,138	509,317	547,082	427,447	369,414	323,378	515,633				4,211,369
UW ASM	271,351	401,626	338,015	355,403	233,798	171,212	175,741	173,744	314,632				2,435,522
UW Employees	151,547	160,993	161,313	157,481	136,262	127,986	131,238	124,406	139,014				1,290,240
MATC	44,543	56,149	54,113	60,634	40,624	13,436	15,769	5,944	58,396				349,608
City of Madison	9,026	9,025	9,566	9,600	8,996	8,644	9,189	9,085	9,653				82,784
Edgewood	7,961	10,618	9,454	9,677	5,579	2,307	2,563	3,992	9,519				61,670
St. Mary's	1,611	1,758	2,034	1,858	1,852	2,097	2,516	2,884	2,547				19,157
Meriter	1,750	1,725	1,748	1,651	1,574	1,604	1,642	1,504	1,726				14,924
Dane County	2,153	2,051	2,020	1,510	1,513	1,450	1,486	1,512	1,425				15,120
Commuter	12,074	12,368	12,692	12,346	10,820	10,424	10,708	10,655	13,210				105,297
Total unlimited ride pass rides	502,016	656,313	590,955	610,160	441,018	339,160	350,852	333,726	550,122				4,374,322
UW routes 80-85	184,789	318,248	236,251	263,617	142,615	78,845	88,136	79,364	237,181				1,629,046
Total revenue rides	1,146,924	1,476,402	1,384,344	1,383,094	1,130,715	845,452	808,402	736,468	1,302,936				10,214,737
Transfers	65,410	64,510	69,848	71,692	73,866	82,840	98,618	83,422	77,694				687,900
Non-revenue rides	14,361	16,201	15,828	16,250	20,396	19,232	20,211	16,311	21,749				160,539
Total rides	1,226,695	1,557,113	1,470,020	1,471,036	1,224,977	947,524	927,231	836,201	1,402,379				11,063,176
Cumulative YTD total rides	1,226,695	2,783,808	4,253,828	5,724,864	6,949,841	7,897,365	8,824,596	9,660,797	11,063,176				

2013	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	70,426	65,704	68,961	58,134	67,358	68,209	71,040	75,491	74,337				619,660
Day passes	5,111	4,499	5,034	4,317	5,517	4,848	5,313	6,117	5,000				45,756
2 ride passes	8,335	8,339	8,954	9,206	11,284	13,559	27,268	12,956	15,225				115,126
10 ride passes	75,490	74,867	70,846	67,227	70,655	53,502	46,249	48,198	68,793				575,827
31 day passes	159,053	155,956	167,743	151,530	174,380	168,531	177,429	175,570	172,232				1,502,424
EZ Rider/Summer Youth passes	192,011	189,342	183,642	200,745	220,029	110,646	31,376	23,856	182,683				1,334,330
Total cash, ticket & pass rides	510,426	498,707	505,180	491,159	549,223	419,295	358,675	342,188	518,270				4,193,123
UW ASM	244,252	368,939	324,704	309,305	228,975	161,209	175,657	172,014	300,846				2,285,901
UW Employees	160,084	166,734	165,888	149,311	142,209	122,934	130,747	129,021	124,399				1,291,327
MATC	45,714	60,274	54,179	53,797	41,176	12,076	15,510	21,463	58,202				362,391
City of Madison	10,016	9,867	10,057	9,016	8,850	7,962	8,613	8,858	9,133				82,372
Edgewood	7,362	10,755	8,858	8,788	7,092	2,648	2,728	4,764	11,742				64,737
St. Mary's	2,078	2,357	2,736	2,353	2,398	2,541	2,864	2,644	2,519				22,490
Meriter	2,395	2,324	2,249	1,931	1,959	1,672	1,833	1,652	1,492				17,507
Dane County	1,911	1,680	1,709	1,323	1,320	1,231	1,526	1,685	1,611				13,996
Commuter	9,841	9,714	11,036	10,567	11,734	10,737	11,729	10,609	10,256				96,223
Total unlimited ride pass rides	483,653	632,644	581,416	546,391	445,713	323,010	351,207	352,710	520,200				4,236,944
UW routes 80-85	155,152	272,986	221,537	199,322	136,170	55,866	65,893	68,582	162,780				1,338,288
Total revenue rides	1,149,231	1,404,337	1,308,133	1,236,872	1,131,106	798,171	775,775	763,480	1,201,250				9,768,355
Transfers	73,957	68,637	72,342	61,355	73,602	78,548	95,763	85,781	82,528				692,513
Non-revenue rides	18,300	16,871	18,877	18,157	24,419	21,512	21,463	30,607	28,284				198,490
Total rides	1,241,488	1,489,845	1,399,352	1,316,384	1,229,127	898,231	893,001	879,868	1,312,062				10,659,358
Cumulative YTD total rides	1,241,488	2,731,333	4,130,685	5,447,069	6,676,196	7,574,427	8,467,428	9,347,296	10,659,358				

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through September 30, 2014 and 2013

Fixed Route Passenger Revenue % Change

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	-5.8%	-15.2%	14.9%	2.7%	-3.9%	9.1%	3.4%	-0.4%	7.9%				1.7%
Day passes	-34.7%	-66.4%	-45.4%	34.0%	10.9%	21.0%	11.9%	-5.7%	3.1%				-7.6%
2 ride passes	5.4%	-52.1%	34.3%	2.6%	30.8%	-71.2%	-89.6%	-76.5%	-49.1%				-48.3%
10 ride passes	-26.5%	5.9%	0.5%	2.6%	-40.1%	-26.2%	43.5%	8.5%	-25.4%				-9.5%
31 day passes	-2.4%	20.2%	-4.1%	23.2%	-23.2%	6.8%	-4.9%	4.5%	-9.6%				0.5%
EZ Rider/Summer Youth passes	323.4%	-4.2%	19.5%	-33.8%	-13.1%	15.0%	-9.1%	-9.1%	2.2%				5.8%
Total cash, ticket & pass revenue	23.9%	-2.6%	9.5%	-7.8%	-16.8%	-2.8%	-5.9%	-3.0%	-4.2%				-1.7%
UW ASM	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.4%				5.0%
UW Employees	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.0%				3.5%
MATC	-2.6%	-6.8%	-0.1%	12.7%	-1.3%	11.3%	-1.7%	-72.3%	0.3%				-3.5%
City of Madison	-9.9%	-8.5%	-4.9%	6.5%	1.6%	8.6%	6.7%	2.6%	5.7%				0.5%
Edgewood	8.1%	-1.3%	6.7%	10.1%	-21.3%	-12.9%	-6.1%	-16.2%	-18.9%				-4.7%
St. Mary's	-22.5%	-25.4%	-25.7%	-21.1%	-22.8%	-17.5%	-12.1%	9.1%	1.1%				-14.8%
Meriter	-26.9%	-25.8%	-22.3%	-14.5%	-19.7%	-4.1%	-10.4%	-8.9%	15.7%				-14.8%
Dane County	12.6%	12.3%	8.8%	5.3%	5.5%	8.6%	-20.1%	-17.8%	-25.5%				-1.4%
Commuter	33.8%	26.5%	13.7%	16.0%	-19.5%	9.0%	-18.1%	-0.1%	-2.5%				5.4%
Total unlimited ride pass revenue	3.9%	2.8%	3.7%	5.7%	2.5%	4.6%	3.3%	0.0%	3.2%				3.3%
Total passenger revenue	13.4%	0.1%	6.7%	-1.6%	-8.2%	0.8%	-0.9%	-1.3%	-0.6%				0.8%
Cumulative YTD passenger revenue	13.4%	6.4%	6.5%	4.4%	1.7%	1.6%	1.3%	1.0%	0.8%				

Fixed Route Rides % Change

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	-5.2%	-0.9%	-1.4%	14.9%	3.6%	9.7%	9.3%	-16.0%	-17.4%				-0.9%
Day passes	-18.0%	5.2%	-4.9%	3.4%	-6.3%	8.9%	16.6%	2.2%	1.0%				0.8%
2 ride passes	33.7%	41.2%	34.7%	26.3%	12.0%	13.0%	-11.8%	-0.8%	5.5%				10.8%
10 ride passes	-11.3%	-4.9%	6.4%	-2.1%	-6.1%	0.1%	2.3%	-12.9%	-6.9%				-4.0%
31 day passes	-4.7%	3.3%	9.1%	21.2%	3.1%	3.4%	3.1%	-0.5%	2.3%				4.3%
EZ Rider/Summer Youth passes	-17.0%	-0.7%	16.5%	-11.9%	-3.1%	-5.9%	0.0%	1.1%	5.6%				-2.3%
Total cash, ticket & pass rides	-9.9%	0.6%	10.3%	3.7%	-0.4%	1.9%	3.0%	-5.5%	-0.5%				0.4%
UW ASM	11.1%	8.9%	4.1%	14.9%	2.1%	6.2%	0.0%	1.0%	4.6%				6.5%
UW Employees	-5.3%	-3.4%	-2.8%	5.5%	-4.2%	4.1%	0.4%	-3.6%	11.7%				-0.1%
MATC	-2.6%	-6.8%	-0.1%	12.7%	-1.3%	11.3%	1.7%	-72.3%	0.3%				-3.5%
City of Madison	-9.9%	-8.5%	-4.9%	6.5%	1.6%	8.6%	6.7%	2.6%	5.7%				0.5%
Edgewood	8.1%	-1.3%	6.7%	10.1%	-21.3%	-12.9%	-6.0%	-16.2%	-18.9%				-4.7%
St. Mary's	-22.5%	-25.4%	-25.7%	-21.0%	-22.8%	-17.5%	-12.2%	9.1%	1.1%				-14.8%
Meriter	-26.9%	-25.8%	-22.3%	-14.5%	-19.7%	-4.1%	-10.4%	-9.0%	15.7%				-14.8%
Dane County	12.7%	22.1%	18.2%	14.1%	14.6%	17.8%	-2.6%	-10.3%	-11.5%				8.0%
Commuter	22.7%	27.3%	15.0%	16.8%	-7.8%	-2.9%	-8.7%	0.4%	28.8%				9.4%
Total unlimited ride pass rides	3.8%	3.7%	1.6%	11.7%	-1.1%	5.0%	-0.1%	-5.4%	5.8%				3.2%
UW routes 80-85	19.1%	16.6%	6.6%	32.3%	4.7%	41.1%	33.8%	15.7%	45.7%				21.7%
Total revenue rides	-0.2%	5.1%	5.8%	11.8%	0.0%	5.9%	4.2%	-3.5%	8.5%				4.6%
Transfers	-11.6%	-6.0%	-3.4%	16.8%	0.4%	5.5%	3.0%	-2.8%	-5.9%				-0.7%
Non-revenue rides	-21.5%	-4.0%	-16.2%	-10.5%	-16.5%	-10.6%	-5.8%	-46.7%	-23.1%				-19.1%
Total rides	-1.2%	4.5%	5.1%	11.7%	-0.3%	5.5%	3.8%	-5.0%	6.9%				3.8%
Cumulative YTD total rides	-1.2%	1.9%	3.0%	5.1%	4.1%	4.3%	4.2%	3.4%	3.8%				

Count of Driver - Report Incidents By Category

For the Period from 09/01/2013 to 09/30/2013 & 09/01/2014 to 09/30/2014

Category

Physical

- Assault
- Fighting
- Thrown Objects Hitting Person

Behavior

- Disruptive Behavior &/or Vulgar Language
- Fare Dispute
- Fire
- Smoking
- Theft
- Threat
- Throwing Objects
- Vandalism
- Weapon

Other

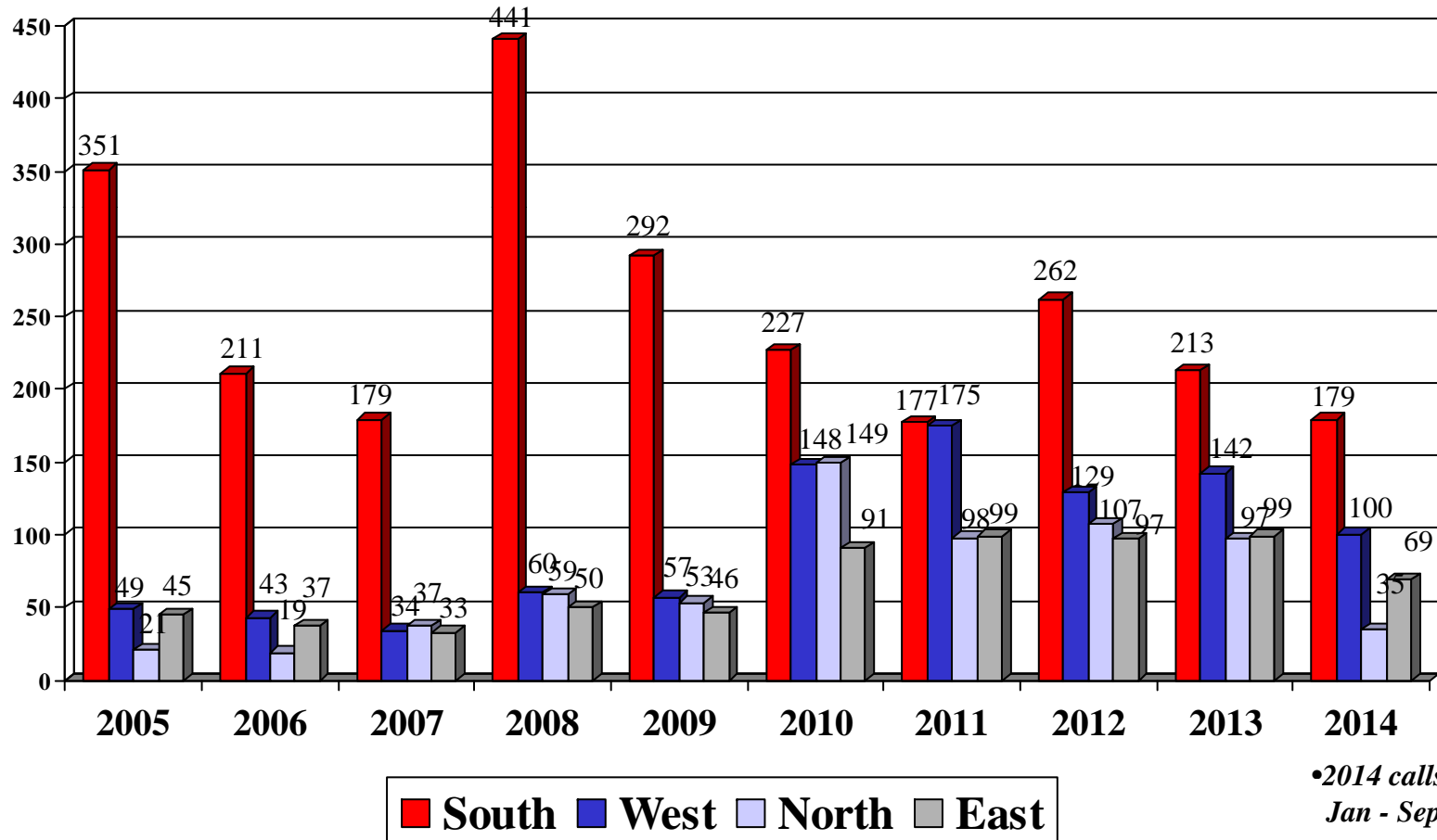
- Illness or Potential Injury
- Intoxicated Passenger
- Other
- Para - Alighting/Boarding Problems
- Para - Nobody to Meet Customer

	Fixed	Fixed	Fixed	Fixed	Para	Para	Para	Para	School	School	School	School	Total	Total
	MTD ' 13	YTD ' 13	MTD ' 14	YTD ' 14	MTD ' 13	YTD ' 13	MTD ' 14	YTD ' 14	MTD ' 13	YTD ' 13	MTD ' 14	YTD ' 14	YTD ' 13	YTD ' 14
Assault	2	23		7					1	3		4	26	11
Fighting	10	20	2	27					10	25		18	45	45
Thrown Objects Hitting Person													0	0
Disruptive Behavior &/or Vulgar Language	10	107	16	100		1			19	45	13	41	153	141
Fare Dispute	3	37	1	24					1	13	1	33	50	57
Fire													0	0
Smoking		3		3							2	3		6
Theft	2	20	1	7					1	3		1	23	8
Threat		10		13					1	2	1	2	12	15
Throwing Objects	1	2		6							2	5	2	11
Vandalism		11	1	2						2	2	3	13	5
Weapon	2	4	1	4									4	4
Illness or Potential Injury	8	46	3	37					2	7		5	53	42
Intoxicated Passenger	2	29	3	45				1					29	46
Other	9	74	6	56					5	15	3	14	89	70
Para - Alighting/Boarding Problems											2	2	0	2
Para - Nobody to Meet Customer													0	
Total Count for Period	49	386	34	331	0	1	0	1	40	115	26	131	502	463

502 463



Madison Police Department Calls for Service Incident Analysis at Metro Transfer Points (2005 through Sept. 2014)



•2014 calls
Jan - Sept