

FIXED ROUTE
Operating Statistics For Periods Ending 4/30/2006 & 4/30/2007

CURRENT MONTH			YEAR TO DATE			
Actual 2006	Actual 2007	Variance 2006 to 2007		Actual 2006	Actual 2007	Variance 2006 to 2007
			Service Supplied			
456,885	452,517	(4,368)	Total (Vehicle) Miles *	1,849,306	1,846,616	(2,690)
30,443	30,319	(125)	Revenue Hours	123,175	123,272	97
34,013	33,574	(439)	Total (Vehicle) Hours *	137,500	137,365	(135)
			<i>Ridership</i>			
999,888	964,339	(35,549)	Revenue Passengers **	4,099,802	4,224,891	125,089
74,325	76,996	2,671	Transfers	299,482	309,701	10,219
9,432	9,810	378	Non-Revenue Rides	<u>35,136</u>	<u>38,666</u>	<u>3,530</u>
1,083,645	1,051,145	(32,500)	Total Passengers	4,434,420	4,573,258	138,838
			Service Quality			
3,443	3,150	(293)	Trips using Lifts	11,475	10,822	(653)
6	9	3	Passenger Accidents	24	48	24
10	16	6	Vehicle Accidents	75	84	9
			Fleet/Maintenance			
96	106	10	Road Calls	377	454	77
76	76	0	Actual Inspections	307	309	2
76	75	(1)	Scheduled Inspections	308	308	0

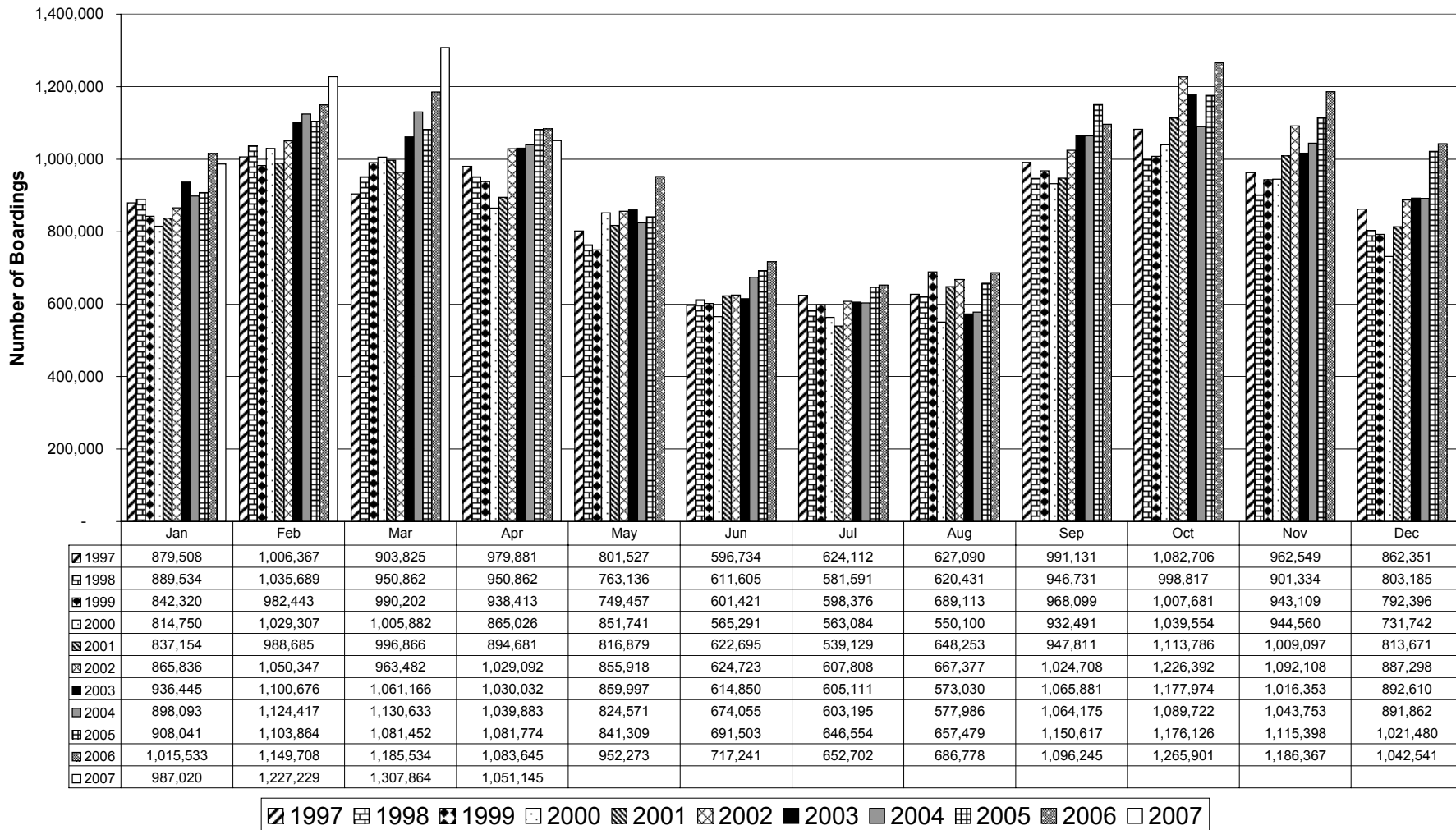
Note: N/A means the information was not available at the time of this report. YTD would also be incorrect.

* Vehicle Miles and Hours are for fixed route service only. Miles & hours for training, maintenance testing etc. are not included in these totals.

** Includes special events.

Key: A (negative variance) denotes a decrease in activity over 2006.

Fixed Route Monthly Ridership Comparison 1997 - 2007



Year	Annual Ridership
1997	10,370,107
1998	10,097,867
1999	10,110,441
2000	10,065,495
2001	10,210,834
2002	10,895,089
2003	10,934,125
2004	10,962,345
2005	11,475,597
2006	12,034,468

Transfer Center-based system began July 19, 1998.

ROUTE PERFORMANCE, Year to Date through April 2007

ROUTE	RIDERSHIP			Passengers/revenue hour	
	2007	2006	% change	2007	2006
1 CAP SQUARE - UW (service reduced August 27, 2006)	11,135	20,273	-45.1%	35.83	40.11
2 WTP-NTP	355,029	312,398	13.6%	41.54	40.20
3 WTP-ETP & 7 WTP-ETP (route 7 weekend route began Aug. 27, 2006)	229,936	217,023	6.0%	39.02	28.77
4 NTP-STP	265,968	250,886	6.0%	41.96	36.98
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP (13 began Aug. 27, 2006)	302,399	293,777	2.9%	26.62	27.04
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE (67 began Aug. 27, 2006)	436,399	465,344	-6.2%	33.13	29.07
8 CAP SQUARE-SPRING HARBOR (reduced to weekend route only Aug. 27, 2006)	8,611	124,646	-93.1%	15.82	25.05
9 ETP - UW CAMPUS & 33 HIESTAND LOOP (Rte 9 expanded Aug. 27, 2006)	45,226	47,716	-5.2%	29.49	37.35
11 & 12 WTP-DUTCH MILL-CAP SQUARE (11 added & route expanded Aug. 27, 2006)	37,333	17,082	118.6%	21.47	19.36
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	254,040	243,995	4.1%	29.35	31.77
16 STP - ETP (began Aug. 27, 2006; replaces routes 31, 41, 42 & 43)	93,070	NA	NA	23.38	NA
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	148,031	142,465	3.9%	21.22	20.45
19 RED ARROW TR-CAP SQUARE (revised Aug. 27, 2006)	69,153	72,465	-4.6%	25.79	27.22
21 LAKEVIEW LOOP	49,313	21,735	126.9%	29.11	23.07
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	192,078	179,982	6.7%	47.40	47.24
24 AIRPORT LOOP	10,299	13,577	-24.1%	11.36	15.58
25 AMERICAN CENTER	3,533	3,815	-7.4%	19.49	21.06
27 NTP - UW CAMPUS COMMUTER	13,876	58,352	-76.2%	19.74	22.62
29 SHERMAN COMMUTER	14,625	12,207	19.8%	38.46	32.66
32 ACEWOOD-THOMPSON LOOP	9,540	9,921	-3.8%	13.74	14.10
34 ETP-MATC & 39 ETP - DAIRY DRIVE	12,655	9,440	34.1%	14.23	11.33
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	137,140	87,050	57.5%	34.97	27.28
40 STP - ARBOR HILLS LOOP	44,534	23,561	89.0%	27.38	22.38
44 STP - UW CAMPUS COMMUTER (began Aug. 27, 2006)	29,976	NA	NA	31.61	NA
47 ARBOR HILLS COMMUTER (service reduced Aug. 27, 2006)	19,866	61,044	-67.5%	18.01	24.49
48 FITCHBURG COMMUTER (reconfigured August 27, 2006)	5,882	8,148	-27.8%	18.09	27.27
50 WTP-SCHROEDER-RAYMOND LOOP	41,395	48,794	-15.2%	30.89	35.81
51 WTP-MUIR FIELD LOOP	21,199	15,987	32.6%	25.71	20.07
53 SCIENCE DR-UW HOSP COMMUTER (service reduced Aug. 27, 2006)	11,435	25,001	-54.3%	19.59	26.57
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	5,767	4,286	34.6%	12.22	8.93
56 PILGRIM-REETZ COMMUTER & 57 MUIR FIELD COMMUTER	83,107	78,830	5.4%	32.31	30.03
58 GREENTREE COMMUTER	27,351	27,268	0.3%	27.93	24.55
60 MIDDLETON-WTP (discontinued August 25, 2006)	NA	84,321	NA	NA	28.44
61 MIDDLETON OFFICE PARK (discontinued August 25, 2006)	NA	24,573	NA	NA	34.45
70 MIDDLETON-CAPITOL SQUARE (routes 70-74 began Aug. 27, 2006)	55,493	NA	NA	24.79	NA
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	31,877	NA	NA	32.97	NA
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	32,778	NA	NA	33.04	NA
74 MIDDLETON LOOP	2,778	NA	NA	5.51	NA
MIDDLETON ROUTES TOTAL	122,926	108,894	12.9%	26.15	29.61
63 WTP-PRAIRIE TOWNE CTR & 68 WTP-PRAIRIE TWN CTR (began Aug. 27, 2006)	15,925	NA	NA	14.14	NA
73 WTP-OLD SAUK TRAILS (began Aug. 27, 2006)	51,690	NA	NA	28.49	NA
89 PARKING RAMP SHUTTLE	1,041	NA	NA	1.12	NA
90-93 SUPPLEMENTARY SCHOOL SERVICE	372,941	412,225	-9.5%	66.18	72.03
80 UW CAMPUS	737,454	763,569	-3.4%	97.76	100.88
81-82 UW LATE NITE CIRCULATORS	131,916	99,738	32.3%	55.13	42.48
85 UW CAMPUS-PARK ST CIRCULATOR (began July 31, 2006)	141,610	NA	NA	84.15	NA
SPECIAL EVENT SERVICE	7,351	8,421	-12.7%	15.91	17.78
UNKNOWN ROUTE & ROAD BUS *	503	1,119	-55.0%	NA	NA
ROUTES DISCONTINUED AFTER AUGUST 26, 2006:					
31 TURNER-MONONA LOOP	NA	37,498	NA	NA	27.94
41 STP-LAKE POINT, 42 STP-MOORLAND & 43 MOORLAND-LAKEPOINT	NA	40,540	NA	NA	19.49
62 GREENWAY BLVD	NA	11,405	NA	NA	16.58
65 WALNUT GROVE COMMUTER	NA	19,055	NA	NA	26.98
SYSTEM TOTAL	4,573,258	4,434,420	3.1%	37.10	36.00
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	3,562,278	3,571,113	-0.2%	31.91	31.53

NOTE: Substantial changes were made across the system effective August 27, 2006. This will affect comparisons of current service to previous.

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").

ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE
April 2007 vs. April 2006
(Routes sorted in order of 2007 passengers per revenue hour productivity)

REGULAR ROUTES	RIDERSHIP, 2007 vs. 2006 Year to Date			Productivity, Trips per Revenue Hour				ROUTE KEY
	2007	2006	% Change	2007	2006	% Change	Routes < 60% of system avg.	
80 UW CAMPUS	737,454	763,569	-3.4%	97.76	100.88	-3.2%		Core Routes operate every day, from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates weekends only). Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 53, 55, 56, 57, 58, 71, 72, 74 Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 24, 30, 32, 33, 40, 50, 51, 73 Connector Routes connect transfer points throughout the day: 16, 17, 18 . Circulator Routes operate midday only: 1, 9, 34 Other routes: 7 operates between the East and West Transfer Point on weekends. 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays. 39 operates as a commuter route during peak hours; operates like a circulator route midday on weekdays. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the West Transfer Point and Prairie Town Center on weekends. 70 operates like a core route between the Capitol Square, Middleton & the West Transfer Point on weekdays. UW Campus Circulators 80, 81, 82, 85 School Supplemental Routes 90, 91, 92, 93
85 UW CAMPUS-PARK ST CIRCULATOR (began July 31, 2006)	141,610	NA	NA	84.15	NA	NA		
90-93 SUPPLEMENTARY SCHOOL SERVICE	372,941	412,225	-9.5%	66.18	72.03	-8.8%		
81-82 UW LATE NITE CIRCULATORS	131,916	99,738	32.3%	55.13	42.48	23.0%		
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	192,078	179,982	6.7%	47.40	47.24	0.4%		
4 NTP-STP	265,968	250,886	6.0%	41.96	36.98	11.9%		
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72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	32,778	NA	NA	33.04	NA	NA		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	31,877	NA	NA	32.97	NA	NA		
56 PILGRIM-REETZ COMMUTER & 57 MUIR FIELD COMMUTER	83,107	78,830	5.4%	32.31	30.03	7.1%		
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73 WTP-OLD SAUK TRAILS (began Aug. 27, 2006)	51,690	NA	NA	28.49	NA	NA		
58 GREENTREE COMMUTER	27,351	27,268	0.3%	27.93	24.55	12.1%		
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11 & 12 WTP-DUTCH MILL-CAP SQUARE (11 added & route expanded Aug. 27, 2006)	37,333	17,082	118.6%	21.47	19.36	9.8%	X	
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	148,031	142,465	3.9%	21.22	20.45	3.6%	X	
27 NTP - UW CAMPUS COMMUTER	13,876	58,352	-76.2%	19.74	22.62	-14.6%	X	
53 SCIENCE DR-UW HOSP COMMUTER (service reduced Aug. 27, 2006)	11,435	25,001	-54.3%	19.59	26.57	-35.7%	X	
25 AMERICAN CENTER	3,533	3,815	-7.4%	19.49	21.06	-8.1%	X	
48 FITCHBURG COMMUTER (reconfigured August 27, 2006)	5,882	8,148	-27.8%	18.09	27.27	-50.7%	X	
47 ARBOR HILLS COMMUTER (service reduced Aug. 27, 2006)	19,866	61,044	-67.5%	18.01	24.49	-36.0%	X	
SPECIAL EVENT SERVICE	7,351	8,421	-12.7%	15.91	17.78	-11.8%	X	
8 CAP SQUARE-SPRING HARBOR (reduced to weekend route only Aug. 27, 2006)	8,611	124,646	-93.1%	15.82	25.05	-58.3%	X	
34 ETP-MATC & 39 ETP - DAIRY DRIVE	12,655	9,440	34.1%	14.23	11.33	20.4%	X	
63 WTP-PRAIRIE TOWNE CTR & 68 WTP-PRAIRIE TOWN CTR (began Aug. 27, 2006)	15,925	NA	NA	14.14	NA	NA	X	
32 ACEWOOD-THOMPSON LOOP	9,540	9,921	-3.8%	13.74	14.10	-2.6%	X	
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	5,767	4,286	34.6%	12.22	8.93	26.9%	X	
24 AIRPORT LOOP	10,299	13,577	-24.1%	11.36	15.58	-37.1%	X	
74 MIDDLETON LOOP	2,778	NA	NA	5.51	NA	NA	X	
89 PARKING RAMP SHUTTLE	1,041	NA	NA	1.12	NA	NA	X	
UNKNOWN ROUTE & ROAD BUS *	503	1,119	-55.0%	NA	NA	NA	NA	
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62 GREENWAY BLVD	NA	11,405	NA	NA	16.58	NA		
65 WALNUT GROVE COMMUTER	NA	19,055	NA	NA	26.98	NA		
SYSTEM TOTAL	4,573,258	4,434,420	3.1%	37.10	36.00	3.0%	22.26	
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	3,562,278	3,571,113	-0.2%	31.91	31.53	1.2%	19.14	

NOTE: Substantial changes were made across the system effective August 27, 2006. This will affect comparisons of current service to previous.
* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").
Road buses are "extras" put into service to handle overloads.

Fixed Route Performance Indicators
Year to Date as of 4/30/07

	YTD Apr. 2006	YTD Apr. 2007	Peer Comparison
<u>Revenue Indicators</u>			
Revenue Sources			
Passenger Revenue	21.3%	21.6%	
Other System Generated Revenue	1.1%	0.7%	
County	0.1%	0.1%	
Operating Revenue: Sub-Total	22.4%	22.3%	36.1%
Local - Madison	22.3%	22.1%	
Local - Other Municipalities/Entities	5.8%	5.8%	
Local Sub-Total	28.2%	27.9%	9.2%
State	38.4%	39.2%	28.8%
Federal	11.0%	10.5%	25.9%
State/Federal: Sub-Total	49.4%	49.8%	54.7%
Total Revenue	100.0%	100.0%	100.0%
Operating Revenue/Operating Cost	23.0%	21.8%	21.4%
Passenger Revenue/ Total Passenger Trips	\$ 0.58	\$ 0.58	\$ 0.77
<u>Expense Indicators</u>			
Operating Cost/ Revenue Hour	\$ 96.41	\$ 101.70	\$ 85.34
Operating Cost/Passenger Trip	\$ 2.68	\$ 2.74	\$ 3.62
<u>Operations</u>			
Trips / Revenue Hour	36.00	37.10	23.60
Number of Trips using Lifts	11,475	10,822	NA
<u>Maintenance</u>			
Maintenance Inspections Conducted/Scheduled	99.7%	100.3%	NA
Miles per Road Call	4,905	4,067	3,773
<u>Customer Service</u>			
Customer Complaints	435	679	NA
Customer Compliments	48	63	NA
Customer Suggestions	59	68	NA
# Complaints/1000 Passenger Trips	0.10	0.15	NA

- Notes:
- (1) Trips per route are included in a separate monthly report.
 - (2) Reported Expenses do not include depreciation, debt principal, or fixed assets.
 - (3) Peer Comparison data from **2004** NTD database for Peer Service Level systems..

ParaTransit
Operating Statistics For Periods Ending 4/30/2006 & 4/30/2007

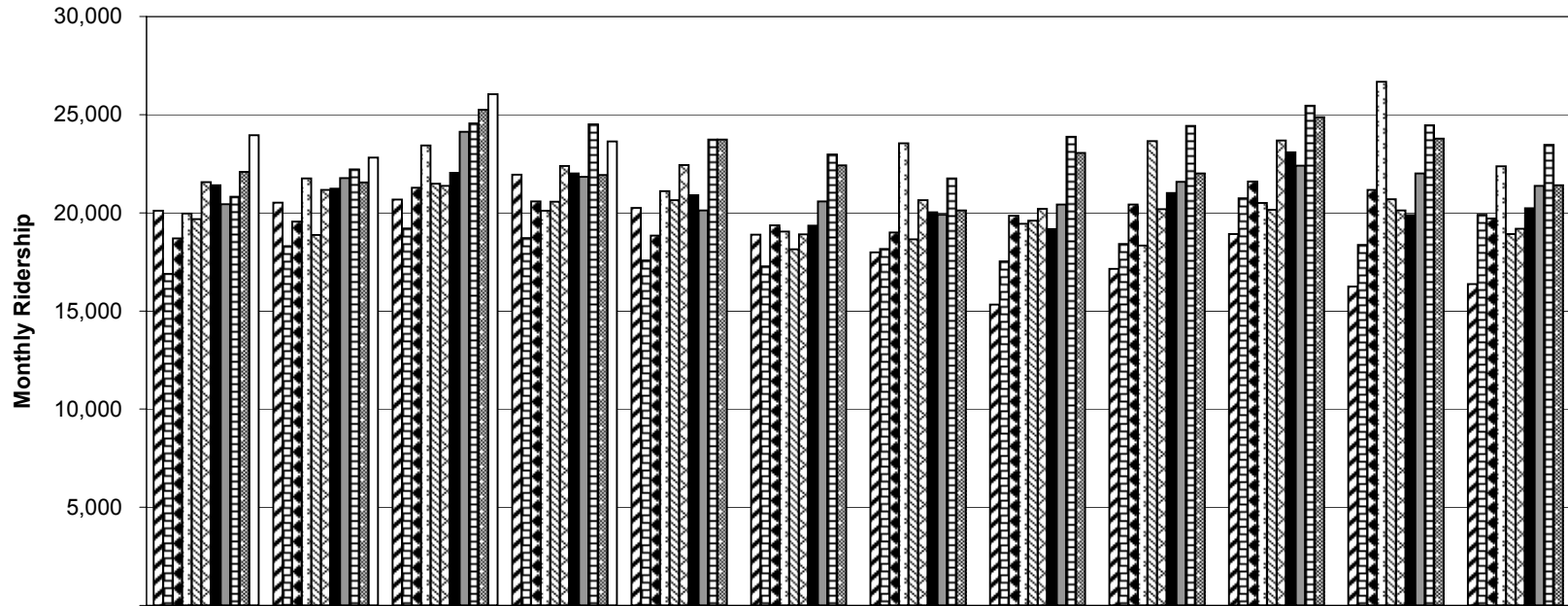
CURRENT MONTH			YEAR TO DATE			
Actual 2006	Actual 2007	Variance 2006 to 2007		Actual 2006	Actual 2007	Variance 2006 to 2007
			Service Supplied Data			
1,077	1,133	56	No. of Clients riding the System	1,350	1,434	84
			<i>Ridership</i>			
4,512	4,291	(221)	Directly Operated Service	18,451	17,535	(916)
1,623	1,609	(14)	Group Access *	6,854	6,280	(574)
<u>15,788</u>	<u>17,741</u>	1,953	ADA Contracted Services	<u>65,515</u>	<u>72,600</u>	7,085
20,300	22,032	1,732	Total ADA Ridership *	83,966	90,135	6,169
433	426	(7)	Total No-shows	1,727	1,855	128
			Service Quality Data			
1	0	(1)	Passenger Accidents	2	13	11
1	1	0	Vehicle Accidents	4	1	(3)
			Fleet/Maintenance Data			
4	2	(2)	Road Calls	11	10	(1)
11	10	(1)	Actual Inspections	44	35	(9)
9	10	1	Scheduled Inspections	42	41	(1)

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as it only reflects the information that was available from previous months.

* ADA Ridership does not include Group Access.

Key: A (negative variance) denotes a decrease in activity over 2006.

Monthly Paratransit Ridership, 1997 - 2006 (includes Group Access)



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	20,102	20,518	20,683	21,948	20,247	18,885	17,982	15,323	17,151	18,914	16,250	16,370
1998	16,897	18,293	19,204	18,705	17,571	17,275	18,164	17,526	18,406	20,742	18,367	19,900
1999	18,698	19,550	21,272	20,582	18,839	19,366	18,995	19,847	20,416	21,591	21,173	19,710
2000	19,970	21,748	23,433	20,110	21,097	19,040	23,548	19,447	18,333	20,495	26,681	22,374
2001	19,676	18,866	21,482	20,567	20,649	18,145	18,656	19,606	23,657	20,156	20,689	18,918
2002	21,563	21,173	21,377	22,386	22,436	18,910	20,644	20,208	20,191	23,681	20,126	19,180
2003	21,401	21,223	22,043	22,012	20,902	19,352	20,030	19,175	21,012	23,082	19,881	20,238
2004	20,435	21,770	24,126	21,831	20,117	20,575	19,902	20,429	21,571	22,395	22,009	21,378
2005	20,820	22,210	24,549	24,509	23,734	22,976	21,758	23,872	24,425	25,457	24,465	23,460
2006	22,087	21,553	25,257	21,923	23,725	22,409	20,115	23,047	22,000	24,873	23,779	21,405
2007	23,945	22,814	26,039	23,641								

1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007

Year	Annual Ridership
1997	224,373
1998	221,050
1999	240,039
2000	256,276
2001	241,067
2002	251,875
2003	250,351
2004	256,538
2005	282,235
2006	272,173

Note: Annual Ridership includes Group Access.

Group Access ridership estimated for March 2007.

**Paratransit Performance Indicators
April, 2007**

<u>Revenue Indicators</u>	Metro Plus YTD		Fixed Route YTD	
	Apr. 2006	Apr. 2007	Apr. 2006	Apr. 2007
Operating Revenue/ Operating Cost	42.4%	42.0%	23.0%	21.8%
Passenger Revenue/ Total Passenger Trips	\$1.04	\$1.01	\$0.58	\$0.58

<u>Expense Indicators</u>				
Operating Cost/Passenger Trip	\$27.64	\$27.28	\$2.68	\$2.74

<u>Operations</u>	Metro Plus			
	Apr. 2006	Apr. 2007	YTD 2006	YTD 2007
Total Trips	20,300	22,032	83,966	90,135
Rides Cancelled	3,333	3,696	14,525	15,676
Cancellation Rate	16.4%	16.8%	17.3%	17.4%
No Shows	433	426	1,727	1,855
No Shows/Rides Provided	2.1%	1.9%	2.1%	2.1%
Number of Clients Provided Service	1077	1,133	1,350	1,434
Average Trips/Client	18.8	19.4	62.2	62.9
DDS Trips	11,248	12,579	46,674	50,925
Subscription Trips	11,429	12,104	46,921	49,278
DDS Subscription Trips	7,067	7,750	29,302	31,316
D2D Trips	14,976	16,089	55,197	64,953
Lv Attended Trips	2,304	5,684	9,729	23,007
Maintenance Inspections Conducted/Scheduled	122.2%	100.0%	104.8%	85.4%

<u>Number of Trips by Provider YTD</u>	Metro Direct	Laidlaw	Badger	Trans. Sol.	Badger Bus	Total
Ambulatory	7,175	7,368	24,150	10,999	9,852	59,544
Non-Ambulatory	10,360	11,443	-	842	7,946	30,591
Percentage	19.45%	20.87%	26.79%	13.14%	19.75%	100.00%

<u>Customer Service YTD</u>	Metro Direct	Laidlaw	Badger	Transit Sol	Badger Bus	Total
Rides Provided	17,535	18,811	24,150	11,841	17,798	90,135
Customer Complaints	51	39	59	20	13	182
Customer Compliments	4	3	0	0	0	7
Customer Suggestions	2	0	0	0	0	2
Complaints/1000 passenger trips	2.91	2.07	2.44	1.69	0.73	2.02
Late Service Reports (2)	10	90	342	45	26	513
Late Service Reports/1000 passenger trips	0.57	4.78	14.16	3.80	1.46	5.69

<u>ADA Certifications, April 2006</u>	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,207	271	200	117	13,768
Category 2	49	5	0	0	16
Category 2/3	94	16	4	0	223
Category 3	1,879	394	120	39	7,913
Total	3,229				21,920

Monthly New Certification	52
Monthly Denied Applications	7

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

NOTE: Reported expenses do not include depreciation, debt principal, or fixed assets.