

FIXED ROUTE
Operating Statistics For Periods Ending 10/31/2010 & 10/31/2011

CURRENT MONTH			YEAR TO DATE			
Actual 2010	Actual 2011	Variance 2010 to 2011		Actual 2010	Actual 2011	Variance 2010 to 2011
			Service Supplied			
498,937	494,505	(4,432)	Total (Vehicle) Miles	4,691,700	4,677,533	(14,167)
33,511	33,354	(157)	Revenue Hours	316,457	319,098	2,641
37,406	37,154	(252)	Total (Vehicle) Hours	351,827	353,476	1,649
			<i>Ridership</i>			
1,235,857	1,419,293	183,436	Revenue Passengers	10,287,128	11,235,419	948,291
66,851	71,716	4,865	Transfers	702,025	759,728	57,703
<u>18,427</u>	<u>23,421</u>	<u>4,994</u>	Non-Revenue Rides	<u>165,220</u>	<u>194,074</u>	<u>28,854</u>
1,321,135	1,514,430	193,295	Total Passengers	11,154,373	12,189,221	1,034,848
			Service Quality			
3,249	3,145	(104)	Trips using Lifts	31,954	29,253	(2,701)
9	13	4	Passenger Accidents	106	99	(7)
			Vehicle Accidents			
7	3	(4)	Chargeable	48	57	9
11	6	(5)	Non-chargeable	79	74	(5)
<u>0</u>	<u>0</u>	0	Preventable	9	6	(3)
18	9	(9)	Total Vehicle Accidents	136	137	1
			Fleet/Maintenance			
78	63	(15)	Road Calls	696	726	30
84	82	(2)	Actual Inspections	783	780	(3)
83	82	(1)	Scheduled Inspections	782	780	(2)

Note: NA means the information was not available at the time of this report. YTD would also be incorrect.

ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--October 2011 vs. October 2010
(Routes sorted in order of 2011 passengers per revenue hour productivity)

ROUTE	RIDERSHIP, 2011 vs. 2010 Year to Date			Productivity, Trips per Revenue Hour			Routes < 60% of system avg.	ROUTE KEY	
	2011	2010	% change	2011	2010	% Change			
80 UW CAMPUS	1,619,284	1,351,337	19.8%	107.04	88.68	20.7%		Core Routes operate every day from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates wkends & holidays only).	
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	33,182	23,877	39.0%	69.86	50.51	38.3%			
85 UW CAMPUS-PARK ST CIRCULATOR	264,097	202,006	30.7%	68.31	54.97	24.3%			
90-94 SUPPLEMENTARY SCHOOL SERVICE	819,296	849,123	-3.5%	67.36	65.09	3.5%			
81-82 UW LATE NITE CIRCULATORS	208,812	152,893	36.6%	51.84	36.64	41.5%			
2 WTP-NTP	1,108,739	954,666	16.1%	50.12	44.69	12.1%			
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	530,269	479,808	10.5%	49.32	45.59	8.2%			
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	79,191	67,771	16.9%	48.51	41.68	16.4%			
50 WTP-SCHROEDER-RAYMOND LOOP	148,833	149,215	-0.3%	42.09	42.25	-0.4%			
4 NTP-STP	648,277	625,685	3.6%	40.66	39.55	2.8%			
40 STP - ARBOR HILLS LOOP	159,083	137,120	16.0%	38.24	34.03	12.4%		Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 55, 56, 57 58, 71, 72, 74	
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	1,269,893	1,204,363	5.4%	38.01	35.55	6.9%			
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	122,038	111,450	9.5%	37.55	34.46	9.0%			
9 ETP - UW CAMPUS & 33 HIESTAND LOOP (peak hour trips on 9 began Aug. 24, 2009)	171,425	157,883	8.6%	36.85	35.27	4.5%			
16 STP - ETP	341,604	319,858	6.8%	33.52	31.18	7.5%			
3 WTP-ETP	482,757	435,012	11.0%	33.36	30.19	10.5%			
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	795,536	713,082	11.6%	32.99	31.62	4.3%			
55 VERONA- WTP COMMUTER	37,877	32,239	17.5%	32.75	27.87	17.5%			
51 WTP-MUIR FIELD LOOP	70,979	55,348	28.2%	32.06	25.16	27.4%			
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	219,312	207,887	5.5%	31.92	30.38	5.1%			
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	928,360	874,164	6.2%	31.56	29.87	5.7%		Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 26, 30, 32, 33, 36, 40, 50, 51, 52, 73, 78	
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	316,579	288,908	9.6%	29.35	27.74	5.8%			
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	19,296	21,134	-8.7%	28.80	31.70	-9.1%			
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	94,988	87,240	8.9%	28.51	26.47	7.7%			
11 & 12 WTP-DUTCH MILL-CAP SQUARE	117,335	106,041	10.7%	26.42	23.99	10.1%			
21 LAKEVIEW LOOP	131,381	160,956	-18.4%	25.19	31.03	-18.8%			
47 ARBOR HILLS COMMUTER	68,799	61,890	11.2%	25.12	22.70	10.6%			
27 NTP - UW CAMPUS COMMUTER	39,262	32,831	19.6%	25.09	21.12	18.8%			
1 CAP SQUARE - UW	20,260	18,887	7.3%	24.50	22.95	6.8%			
7 WTP-ETP (Weekends & Holidays Only)	114,110	99,561	14.6%	23.85	20.58	15.9%			
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	438,738	410,798	6.8%	23.24	21.77	6.7%		Connector Routes connect transfer points throughout the day: 16, 17, 18.	
70 MIDDLETON-CAPITOL SQUARE	126,447	115,997	9.0%	22.60	20.90	8.2%	x		
58 GREENTREE COMMUTER	56,431	52,335	7.8%	22.37	20.84	7.3%	x		
19 RED ARROW TR-CAP SQUARE	140,542	133,611	5.2%	22.29	21.17	5.3%	x		
32 ACEWOOD-THOMPSON LOOP	37,130	43,741	-15.1%	21.05	24.75	-15.0%	x		
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	28,928	27,123	6.7%	20.92	19.39	7.8%	x		
73 WTP-OLD SAUK TRAILS	111,504	105,501	5.7%	18.29	17.28	5.8%	x		
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009)	60,886	47,747	27.5%	18.09	14.28	26.6%	x		
25 AMERICAN CENTER COMMUTER	10,886	8,188	33.0%	17.65	15.21	16.0%	x		
34 ETP-MATC & 39 ETP - DAIRY DRIVE (peak service on 34 began Aug. 24, 2009)	55,512	51,880	7.0%	16.79	15.85	5.9%	x		
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	42,782	44,391	-3.6%	16.32	16.73	-2.5%	x	Circulator Routes 1, 9, 10, 34	
52 WTP-FITCHBURG	34,158	53,412	-36.0%	14.50	22.86	-36.5%	x		
74 MIDDLETON LOOP	19,980	23,113	-13.6%	12.77	14.84	-14.0%	x		
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	9,061	8,317	8.9%	12.43	14.34	-13.3%	x		
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	22,908	34,113	-32.8%	9.35	13.75	-32.0%	x		
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	9,356	9,135	2.4%	6.78	6.54	3.6%	x		
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	2,284	2,004	14.0%	4.87	4.30	13.4%	x		
UNKNOWN ROUTE & ROAD BUS *	834	732	13.9%	NA	NA	NA	x		
SYSTEM TOTAL	12,189,221	11,154,373	9.3%	38.17	35.20	8.4%	22.90		Other routes: 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays. 39 operates as a commuter route during peak hours; operates like a circulator route midday. 59 operates weekends & holidays between the WTP and Fitchburg. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the West Transfer Point and Prairie 70 operates like a core route between the Capitol Square & Middleton on weekdays. UW Campus Circulators 80, 81, 82, 84, 85
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	10,063,846	9,424,260	6.8%	34.02	32.13	5.9%	20.41		

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses or overloads.

ROUTE PERFORMANCE, Year to Date -October 2011

ROUTE	RIDERSHIP			Passengers/rev. hour	
	2011	2010	% change	2011	2010
1 CAP SQUARE - UW	20,260	18,887	7.3%	24.50	22.95
2 WTP-NTP	1,108,739	954,666	16.1%	50.12	44.69
3 WTP-ETP	482,757	435,012	11.0%	33.36	30.19
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74 MIDDLETON LOOP	19,980	23,113	-13.6%	12.77	14.84
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	9,061	8,317	8.9%	12.43	14.34
MIDDLETON ROUTES TOTAL	468,221	432,149	8.3%	24.82	23.17
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	42,782	44,391	-3.6%	16.32	16.73
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Madison Metro Transit
Unaudited Financial Performance Report
Year-to-Date through October 31
All Modes

		2010 Actual	2011 Budget	2011 Actual	Over/Under Budget	Change from Prior Year
Passenger Revenue:						
	Cash, Tickets, Passes:	\$ 4,745,347	\$ 4,911,627	\$ 4,885,852	\$ (25,775)	\$ 140,504
	Unlimited Ride Passes:	\$ 4,181,004	\$ 4,574,667	\$ 4,795,972	\$ 221,305	\$ 614,968
	Sub Total:	\$ 8,926,351	\$ 9,486,294	\$ 9,681,824	\$ 195,530	\$ 755,473
Misc Revenue:						
	Advertising:	\$ 333,708	\$ 354,167	\$ 354,167	\$ 0	\$ 20,458
	County:	\$ 2,873,664	\$ 2,980,500	\$ 2,924,015	\$ (56,485)	\$ 50,351
	Other Operating:	\$ 57,125	\$ 33,000	\$ 72,903	\$ 39,903	\$ 15,778
	Non-Operating:	\$ 54,631	\$ 66,333	\$ 66,312	\$ (21)	\$ 11,682
	Sub Total:	\$ 3,319,128	\$ 3,434,000	\$ 3,417,398	\$ (16,602)	\$ 98,269
Local Subsidies:						
	City of Madison:	\$ 5,978,060	\$ 6,767,662	\$ 6,767,662	\$ -	\$ 789,602
	Funding Partners:	\$ 2,244,531	\$ 2,713,285	\$ 2,670,000	\$ (43,285)	\$ 425,469
	Sub Total:	\$ 8,222,591	\$ 9,480,947	\$ 9,437,662	\$ (43,285)	\$ 1,215,071
	State Assistance:	\$ 14,580,333	\$ 15,024,417	\$ 15,024,417	\$ 0	\$ 444,083
	Federal grant funding for capital maintenance	\$ 5,779,667	\$ 4,988,000	\$ 4,988,000	\$ -	\$ (791,667)
	Total Revenue:	\$ 40,828,071	\$ 42,413,658	\$ 42,549,300	\$ 135,642	\$ 1,721,229
Salaries:						
	Salaries/Wages:	\$ 18,871,870	\$ 19,273,767	\$ 18,942,262	\$ (331,505)	\$ 70,392
	OT:	\$ 1,265,585	\$ 967,671	\$ 1,154,759	\$ 187,088	\$ (110,826)
	Workers Comp:	\$ 174,831	\$ 166,955	\$ 168,582	\$ 1,627	\$ (6,249)
Benefits:						
	Health:	\$ 4,584,625	\$ 4,866,018	\$ 4,855,323	\$ (10,695)	\$ 270,698
	WI Retirement:	\$ 2,207,633	\$ 2,319,122	\$ 2,265,801	\$ (53,321)	\$ 58,168
	Other:	\$ 2,763,664	\$ 2,747,244	\$ 2,814,818	\$ 67,574	\$ 51,154
	Sub Total:	\$ 29,868,207	\$ 30,340,777	\$ 30,201,544	\$ (139,233)	\$ 333,337
Utilities:						
	Natural Gas:	\$ 165,488	\$ 237,250	\$ 162,320	\$ (74,930)	\$ (3,167)
	Electricity:	\$ 215,718	\$ 225,000	\$ 225,978	\$ 978	\$ 10,260
	Telephone:	\$ 13,157	\$ 8,000	\$ 11,345	\$ 3,345	\$ (1,813)
	Other:	\$ 15,650	\$ 24,000	\$ 17,401	\$ (6,599)	\$ 1,752
Building & Grounds:						
	Repairs/Maintenance:	\$ 70,311	\$ 63,000	\$ 101,414	\$ 38,414	\$ 31,103
	Supplies:	\$ 96,682	\$ 97,240	\$ 203,737	\$ 106,497	\$ 107,055
	Services:	\$ 11,699	\$ 9,000	\$ 8,286	\$ (714)	\$ (3,412)
Rolling Stock/Support Equipment:						
	Equip. Repairs/Maintenance:	\$ 243,581	\$ 257,000	\$ 327,492	\$ 70,492	\$ 83,912
	Parts:	\$ 588,251	\$ 696,000	\$ 563,373	\$ (132,627)	\$ (24,878)
	Tires:	\$ 163,561	\$ 160,000	\$ 154,389	\$ (5,611)	\$ (9,172)
	Equipment Supplies:	\$ 116,031	\$ 104,000	\$ 77,515	\$ (26,485)	\$ (38,516)
	Fuels, Oils, & Lubricants:	\$ 2,355,600	\$ 2,656,167	\$ 3,195,950	\$ 539,784	\$ 840,350
Administrative:						
	Insurance & Financial:	\$ 834,698	\$ 953,068	\$ 920,492	\$ (32,576)	\$ 85,794
	Rentals/Leases:	\$ 131,117	\$ 135,333	\$ 135,864	\$ 530	\$ 4,746
	Training:	\$ 16,975	\$ 28,000	\$ 8,406	\$ (19,594)	\$ (8,570)
	Supplies, Equipment and Services:	\$ 394,041	\$ 365,333	\$ 366,490	\$ 1,156	\$ (27,551)
Operations:						
	Paratransit Providers:	\$ 3,742,457	\$ 3,687,500	\$ 3,563,042	\$ (124,458)	\$ (179,416)
	GAS / RSVP / Exc Rides:	\$ 516,316	\$ 551,583	\$ 531,480	\$ (20,104)	\$ 15,163
	Inter Departmental Charges:	\$ 612,283	\$ 648,417	\$ 687,733	\$ 39,317	\$ 75,450
	Depreciation:	\$ 5,039,754	\$ 4,750,000	\$ 5,490,155	\$ 740,155	\$ 450,402
	Interest and Bad Debt Expense:	\$ 338,503	\$ 228,083	\$ 258,617	\$ 30,533	\$ (79,887)
	Total Operating Expenses:	\$ 45,550,080	\$ 46,224,752	\$ 47,213,022	\$ 988,271	\$ 1,662,942
	Less Depreciation:	\$ (5,039,754)	\$ (4,750,000)	\$ (5,490,155)	\$ (740,155)	\$ (450,402)
	Capital Debt:	\$ 745,720	\$ 856,833	\$ 856,833	\$ -	\$ 111,114
	Local share of prepaid lease	\$ -	\$ -	\$ -	\$ -	\$ -
	Fixed Assets:	\$ -	\$ 97,600	\$ 77,634	\$ (19,966)	\$ 77,634
	Federal grant funding for fixed assets	\$ -	\$ (78,080)	\$ (62,107)	\$ 15,973	\$ (62,107)
	Total Expenditures:	\$ 41,256,046	\$ 42,351,105	\$ 42,595,227	\$ 244,122	\$ 1,339,181
	Reserves generated (used)	\$ (427,976)	\$ 62,552	\$ (45,927)	\$ (108,480)	\$ 382,048

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through October 31, 2011 and 2010

Fixed Route Passenger Revenue

2011	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	\$ 113,456	\$ 124,917	\$ 123,260	\$ 106,168	\$ 109,926	\$ 122,187	\$ 114,083	\$ 137,548	\$ 126,610	\$ 131,043			\$ 1,209,198
Day passes	\$ 6,756	\$ 6,596	\$ 7,075	\$ 6,462	\$ 7,866	\$ 9,201	\$ 10,631	\$ 12,411	\$ 8,775	\$ 10,041			\$ 85,814
10 ride passes/tickets	\$ 148,710	\$ 76,940	\$ 130,155	\$ 100,335	\$ 91,365	\$ 149,710	\$ 100,980	\$ 99,910	\$ 101,535	\$ 112,940			\$ 1,112,580
31 day passes	\$ 102,053	\$ 95,480	\$ 118,167	\$ 109,615	\$ 102,933	\$ 128,672	\$ 112,805	\$ 98,670	\$ 131,230	\$ 107,140			\$ 1,106,765
EZ Rider/Summer Youth passes	\$ 109,549	\$ 146,065	\$ 146,065	\$ 146,065	\$ 146,065	\$ 41,496	\$ 9,960	\$ 8,850	\$ 169,000	\$ 169,000			\$ 1,092,113
Total cash, ticket & pass revenue	\$ 480,524	\$ 449,998	\$ 524,722	\$ 468,645	\$ 458,155	\$ 451,266	\$ 348,459	\$ 357,389	\$ 537,150	\$ 530,164			\$ 4,606,470
UW ASM	\$ 245,290	\$ 245,290	\$ 245,290	\$ 245,290	\$ 245,290	\$ 245,290	\$ 245,290	\$ 245,291	\$ 256,804	\$ 256,804			\$ 2,475,931
UW Employees	\$ 104,265	\$ 136,825	\$ 136,825	\$ 136,825	\$ 136,825	\$ 136,824	\$ 136,825	\$ 136,825	\$ 144,798	\$ 144,798			\$ 1,351,633
MATC	\$ 57,524	\$ 73,902	\$ 83,751	\$ 82,367	\$ 42,080	\$ 24,678	\$ 25,191	\$ 20,259	\$ 46,435	\$ 92,428			\$ 548,615
City of Madison	\$ 11,953	\$ 12,050	\$ 13,534	\$ 11,079	\$ 11,183	\$ 11,440	\$ 10,772	\$ 12,564	\$ 12,860	\$ 12,612			\$ 120,047
Edgewood	\$ 8,510	\$ 9,078	\$ 9,571	\$ 9,108	\$ 5,425	\$ 3,631	\$ 4,557	\$ 6,800	\$ 12,737	\$ 13,753			\$ 83,170
St. Mary's	\$ 3,775	\$ 4,039	\$ 4,488	\$ 4,033	\$ 4,098	\$ 4,618	\$ 5,057	\$ 5,097	\$ 4,787	\$ 5,111			\$ 45,103
Meriter	\$ 2,929	\$ 2,821	\$ 3,503	\$ 3,034	\$ 3,112	\$ 3,535	\$ 3,254	\$ 3,452	\$ 3,478	\$ 3,426			\$ 32,544
Dane County	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 59	\$ 1,203	\$ 1,688	\$ 1,767	\$ 1,633			\$ 6,350
Commuter	\$ 11,784	\$ 11,502	\$ 14,598	\$ 13,032	\$ 14,851	\$ 17,921	\$ 17,722	\$ 19,361	\$ 18,287	\$ 17,251			\$ 156,309
Total unlimited ride pass revenue	\$ 446,030	\$ 495,507	\$ 511,560	\$ 504,768	\$ 462,864	\$ 447,996	\$ 449,871	\$ 451,337	\$ 501,953	\$ 547,816			\$ 4,819,702
Total passenger revenue	\$ 926,554	\$ 945,504	\$ 1,036,281	\$ 973,412	\$ 921,018	\$ 899,262	\$ 798,330	\$ 808,726	\$ 1,039,103	\$ 1,077,980			\$ 9,426,172
Cumulative YTD passenger revenue	\$ 926,554	\$ 1,872,058	\$ 2,908,340	\$ 3,881,752	\$ 4,802,771	\$ 5,702,033	\$ 6,500,363	\$ 7,309,089	\$ 8,348,192	\$ 9,426,172			

2010	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	\$ 107,668	\$ 100,462	\$ 102,833	\$ 92,170	\$ 104,315	\$ 108,660	\$ 94,258	\$ 124,803	\$ 123,569	\$ 112,749			\$ 1,071,487
Day passes	\$ 6,803	\$ 6,522	\$ 6,050	\$ 5,582	\$ 7,172	\$ 7,890	\$ 8,600	\$ 8,870	\$ 5,080	\$ 7,278			\$ 69,844
10 ride passes/quiktix	\$ 138,755	\$ 106,015	\$ 98,150	\$ 99,830	\$ 103,585	\$ 106,695	\$ 118,815	\$ 80,735	\$ 102,395	\$ 111,275			\$ 1,066,250
31 day passes	\$ 102,740	\$ 113,300	\$ 113,713	\$ 115,501	\$ 114,675	\$ 96,635	\$ 97,927	\$ 107,883	\$ 123,750	\$ 96,443			\$ 1,082,566
EZ Rider/Summer Youth passes	\$ 107,786	\$ 156,501	\$ 156,501	\$ 156,501	\$ 156,501	\$ 55,075	\$ 8,340	\$ 8,340	\$ 194,670	\$ 195,540			\$ 1,195,755
Total cash, ticket & pass revenue	\$ 463,752	\$ 482,800	\$ 477,246	\$ 469,583	\$ 486,248	\$ 374,955	\$ 327,940	\$ 330,631	\$ 549,464	\$ 523,285			\$ 4,485,902
UW ASM	\$ 202,962	\$ 288,960	\$ 270,208	\$ 239,974	\$ 169,240	\$ 148,529	\$ 149,624	\$ 149,831	\$ 245,290	\$ 245,290			\$ 2,109,908
UW Employees	\$ 131,380	\$ 141,041	\$ 144,131	\$ 125,765	\$ 112,549	\$ 115,941	\$ 111,546	\$ 115,915	\$ 138,054	\$ 138,054			\$ 1,274,375
MATC	\$ 46,655	\$ 70,730	\$ 76,078	\$ 71,084	\$ 38,410	\$ 20,888	\$ 24,138	\$ 35,844	\$ 13,166	\$ 89,065			\$ 486,059
City of Madison	\$ 11,661	\$ 11,846	\$ 12,510	\$ 11,547	\$ 10,767	\$ 10,823	\$ 10,271	\$ 10,928	\$ 11,392	\$ 11,512			\$ 113,257
Edgewood	\$ 7,597	\$ 8,246	\$ 8,575	\$ 7,687	\$ 3,970	\$ 2,584	\$ 2,537	\$ 4,507	\$ 10,328	\$ 10,299			\$ 66,328
St. Mary's	\$ 3,196	\$ 3,390	\$ 3,870	\$ 3,843	\$ 3,537	\$ 3,715	\$ 3,966	\$ 4,016	\$ 4,805	\$ 5,242			\$ 39,580
Meriter	\$ 3,305	\$ 3,785	\$ 3,800	\$ 3,499	\$ 2,637	\$ 2,801	\$ 2,795	\$ 3,058	\$ 2,893	\$ 3,246			\$ 31,819
Commuter	\$ 911	\$ 2,368	\$ 3,026	\$ 2,922	\$ 2,867	\$ 2,985	\$ 3,074	\$ 3,671	\$ 4,298	\$ 4,423			\$ 30,545
Total unlimited ride pass revenue	\$ 407,666	\$ 530,365	\$ 522,196	\$ 466,322	\$ 343,978	\$ 308,266	\$ 307,950	\$ 327,770	\$ 430,226	\$ 507,131			\$ 4,151,870
Total passenger revenue	\$ 871,418	\$ 1,013,165	\$ 999,442	\$ 935,905	\$ 830,225	\$ 683,221	\$ 635,890	\$ 658,400	\$ 979,690	\$ 1,030,416			\$ 8,637,773
Cumulative YTD passenger revenue	\$ 871,418	\$ 1,884,583	\$ 2,884,025	\$ 3,819,930	\$ 4,650,156	\$ 5,333,377	\$ 5,969,266	\$ 6,627,667	\$ 7,607,357	\$ 8,637,773			

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through October 31, 2011 and 2010

Fixed Route Rides

2011	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	65,670	64,772	66,436	55,966	61,466	75,648	75,641	74,059	73,196	68,008			680,862
Day passes	3,598	3,567	4,127	3,836	4,249	5,901	6,727	7,732	5,471	5,330			50,538
10 ride passes/tickets	78,092	70,215	87,793	66,691	72,594	59,074	48,852	54,488	73,189	69,550			680,538
31 day passes	133,180	121,416	151,517	136,740	145,278	147,151	143,065	154,030	151,657	163,797			1,447,831
EZ Rider/Summer Youth passes	189,975	151,918	239,213	183,109	220,301	92,446	26,706	24,614	199,698	211,360			1,539,340
Total cash, ticket & pass rides	470,515	411,888	549,086	446,342	503,888	380,220	300,991	314,923	503,211	518,045			4,399,109
UW ASM	242,812	305,756	304,610	291,511	192,816	168,831	166,852	167,930	290,895	305,148			2,437,161
UW Employees	146,341	146,893	161,652	141,391	124,909	126,077	114,868	125,955	130,249	140,248			1,358,583
MATC	50,021	64,263	72,827	71,623	36,591	21,459	21,905	17,617	72,960	80,372			509,638
City of Madison	10,394	10,478	11,769	9,634	9,724	9,948	9,367	10,925	11,183	10,967			104,389
Edgewood	7,400	7,894	8,323	7,920	4,717	3,157	3,963	5,913	11,076	11,959			72,322
St. Mary's	3,283	3,512	3,903	3,507	3,563	4,016	4,397	4,432	4,163	4,444			39,220
Meriter	2,547	2,453	3,046	2,638	2,706	3,074	2,830	3,002	3,024	2,979			28,299
Dane County						51	1,046	1,468	1,537	1,420			5,522
Commuter	10,247	10,002	12,694	11,332	12,914	15,583	15,410	16,836	15,902	15,001			135,921
Total unlimited ride pass rides	473,045	551,251	578,824	539,556	387,940	352,196	340,638	354,078	540,989	572,538			4,691,055
UW routes 80-85	220,478	340,489	281,654	297,510	126,838	71,192	73,154	76,066	313,228	326,352			2,126,961
Total revenue rides	1,164,038	1,303,628	1,409,564	1,283,408	1,018,666	803,608	714,783	745,067	1,357,428	1,416,935			11,217,125
Transfers	71,405	61,215	72,636	62,400	67,979	88,617	95,328	89,389	79,012	71,717			759,698
Non-revenue rides	18,034	15,996	20,961	19,180	21,731	21,727	20,423	23,253	25,314	25,778			212,397
Total rides	1,253,477	1,380,839	1,503,161	1,364,988	1,108,376	913,952	830,534	857,709	1,461,754	1,514,430			12,189,220
Cumulative YTD total rides	1,253,477	2,634,316	4,137,477	5,502,465	6,610,841	7,524,793	8,355,327	9,213,036	10,674,790	12,189,220			

2010	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	62,055	56,315	60,361	56,320	60,003	65,860	69,686	63,508	67,665	60,927			622,700
Day passes	3,716	3,794	3,733	3,828	4,369	5,373	5,961	6,085	4,639	4,519			46,017
10 ride passes/tickets	81,433	78,442	81,291	71,757	70,266	59,635	50,262	50,451	75,239	71,210			689,986
31 day passes	126,169	129,516	144,359	129,655	129,782	136,347	134,541	134,969	140,532	141,519			1,347,389
EZ Rider/Summer Youth passes	192,573	188,628	215,939	199,078	206,591	90,118	26,891	19,774	194,282	211,412			1,545,286
Total cash, ticket & pass rides	465,946	456,695	505,683	460,638	471,011	357,333	287,341	274,787	482,357	489,587			4,251,378
UW ASM	213,195	303,529	283,832	252,074	177,773	156,018	157,168	157,386	262,755	280,289			2,244,019
UW Employees	138,004	148,152	151,398	132,106	118,224	121,787	117,170	121,759	123,355	129,777			1,301,732
MATC	42,414	64,300	69,162	64,622	34,918	18,989	21,944	31,169	74,529	77,448			499,495
City of Madison	10,140	10,301	10,878	10,041	9,363	9,411	8,931	9,503	9,906	10,010			98,484
Edgewood	6,906	7,496	7,795	6,988	3,609	2,349	2,306	4,097	8,981	8,956			59,483
St. Mary's	2,779	2,948	3,365	3,342	3,076	3,230	3,449	3,492	4,178	4,558			34,417
Meriter	2,874	3,291	3,304	3,043	2,293	2,436	2,430	2,659	2,516	2,823			27,669
Commuter	792	2,059	2,631	2,541	2,493	2,596	2,673	3,192	3,737	3,845			26,559
Total unlimited ride pass rides	417,104	542,076	532,365	474,757	351,749	316,816	316,071	333,257	489,957	517,706			4,291,858
UW routes 80-85	159,861	306,025	263,277	237,658	124,127	61,919	67,004	74,097	207,687	226,694			1,728,349
Total revenue rides	1,042,911	1,304,796	1,301,325	1,173,053	946,887	736,068	670,416	682,141	1,180,001	1,233,987			10,271,585
Transfers	66,399	61,933	68,110	63,282	65,023	78,305	85,957	73,960	72,205	66,851			702,025
Non-revenue rides	16,013	13,011	16,114	16,862	18,703	17,642	18,682	19,508	23,931	20,296			180,762
Total rides	1,125,323	1,379,740	1,385,549	1,253,197	1,030,613	832,015	775,055	775,609	1,276,137	1,321,134			11,154,372
Cumulative YTD total rides	1,125,323	2,505,063	3,890,612	5,143,809	6,174,422	7,006,437	7,781,492	8,557,101	9,833,238	11,154,372			

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through October 31, 2011 and 2010

Fixed Route Passenger Revenue % Change

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	5.4%	24.3%	19.9%	15.2%	5.4%	12.4%	21.0%	10.2%	2.5%	16.2%			12.9%
Day passes	-0.7%	1.1%	17.0%	15.8%	9.7%	16.6%	23.6%	39.9%	72.7%	38.0%			22.9%
10 ride passes/tickets	7.2%	-27.4%	32.6%	0.5%	-11.8%	40.3%	-15.0%	23.8%	-0.8%	1.5%			4.3%
31 day passes	-0.7%	-15.7%	3.9%	-5.1%	-10.2%	33.2%	15.2%	-8.5%	6.0%	11.1%			2.2%
EZ Rider/Summer Youth passes	1.6%	-6.7%	-6.7%	-6.7%	-6.7%	-24.7%	19.4%	6.1%	-13.2%	-13.6%			-8.7%
Total cash, ticket & pass revenue	3.6%	-6.8%	9.9%	-0.2%	-5.8%	20.4%	6.3%	8.1%	-2.2%	1.3%			2.7%
UW ASM	20.9%	-15.1%	-9.2%	2.2%	44.9%	65.1%	63.9%	63.7%	4.7%	4.7%			17.3%
UW Employees	-20.6%	-3.0%	-5.1%	8.8%	21.6%	18.0%	22.7%	18.0%	4.9%	4.9%			6.1%
MATC	23.3%	4.5%	10.1%	15.9%	9.6%	18.1%	-4.4%	-43.5%	252.7%	3.8%			12.9%
City of Madison	2.5%	1.7%	8.2%	-4.1%	3.9%	5.7%	4.9%	15.0%	12.9%	9.6%			6.0%
Edgewood	12.0%	10.1%	11.6%	18.5%	36.7%	40.5%	79.6%	50.9%	23.3%	33.5%			25.4%
St. Mary's	18.1%	19.1%	16.0%	4.9%	15.8%	24.3%	27.5%	26.9%	-0.4%	-2.5%			14.0%
Meriter	-11.4%	-25.5%	-7.8%	-13.3%	18.0%	26.2%	16.4%	12.9%	20.2%	5.5%			2.3%
Commuter	1193.8%	385.8%	382.5%	346.0%	418.0%	500.3%	476.5%	427.4%	325.5%	290.0%			411.7%
Total unlimited ride pass revenue	9.4%	-6.6%	-2.0%	8.2%	34.6%	45.3%	46.1%	37.7%	16.7%	8.0%			16.1%
Total passenger revenue	6.3%	-6.7%	3.7%	4.0%	10.9%	31.6%	25.5%	22.8%	6.1%	4.6%			9.1%
Cumulative YTD passenger revenue	6.3%	-0.7%	0.8%	1.6%	3.3%	6.9%	8.9%	10.3%	9.7%	9.1%			

Fixed Route Rides % Change

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	5.8%	15.0%	10.1%	-0.6%	2.4%	14.9%	8.5%	16.6%	8.2%	11.6%			9.3%
Day passes	-3.2%	-6.0%	10.6%	0.2%	-2.7%	9.8%	12.9%	27.1%	17.9%	17.9%			9.8%
10 ride passes/tickets	-4.1%	-10.5%	8.0%	-7.1%	3.3%	-0.9%	-2.8%	8.0%	-2.7%	-2.3%			-1.4%
31 day passes	5.6%	-6.3%	5.0%	5.5%	11.9%	7.9%	6.3%	14.1%	7.9%	15.7%			7.5%
EZ Rider/Summer Youth passes	-1.3%	-19.5%	10.8%	-8.0%	6.6%	2.6%	-0.7%	24.5%	2.8%	0.0%			-0.4%
Total cash, ticket & pass rides	1.0%	-9.8%	8.6%	-3.1%	7.0%	6.4%	4.8%	14.6%	4.3%	5.8%			3.5%
UW ASM	13.9%	0.7%	7.3%	15.6%	8.5%	8.2%	6.2%	6.7%	10.7%	8.9%			8.6%
UW Employees	6.0%	-0.8%	6.8%	7.0%	5.7%	3.5%	-2.0%	3.4%	5.6%	8.1%			4.4%
MATC	17.9%	-0.1%	5.3%	10.8%	4.8%	13.0%	-0.2%	-43.5%	-2.1%	3.8%			2.0%
City of Madison	2.5%	1.7%	8.2%	-4.1%	3.9%	5.7%	4.9%	15.0%	12.9%	9.6%			6.0%
Edgewood	7.2%	5.3%	6.8%	13.3%	30.7%	34.4%	71.9%	44.3%	23.3%	33.5%			21.6%
St. Mary's	18.1%	19.1%	16.0%	4.9%	15.8%	24.3%	27.5%	26.9%	-0.4%	-2.5%			14.0%
Meriter	-11.4%	-25.5%	-7.8%	-13.3%	18.0%	26.2%	16.5%	12.9%	20.2%	5.5%			2.3%
Commuter	1193.8%	385.8%	382.5%	346.0%	418.0%	500.3%	476.5%	427.4%	325.5%	290.1%			411.8%
Total unlimited ride pass rides	13.4%	1.7%	8.7%	13.6%	10.3%	11.2%	7.8%	6.2%	10.4%	10.6%			9.3%
UW routes 80-85	37.9%	11.3%	7.0%	25.2%	2.2%	15.0%	9.2%	2.7%	50.8%	44.0%			23.1%
Total revenue rides	11.6%	-0.1%	8.3%	9.4%	7.6%	9.2%	6.6%	9.2%	15.0%	14.8%			9.2%
Transfers	7.5%	-1.2%	6.6%	-1.4%	4.5%	13.2%	10.9%	20.9%	9.4%	7.3%			8.2%
Non-revenue rides	12.6%	22.9%	30.1%	13.7%	16.2%	23.2%	9.3%	19.2%	5.8%	27.0%			17.5%
Total rides	11.4%	0.1%	8.5%	8.9%	7.5%	9.8%	7.2%	10.6%	14.5%	14.6%			9.3%
Cumulative YTD total rides	11.4%	5.2%	6.3%	7.0%	7.1%	7.4%	7.4%	7.7%	8.6%	9.3%			

ParaTransit
Operating Statistics For Periods Ending 10/31/2010 & 10/31/2011

CURRENT MONTH				YEAR TO DATE		
Actual 2010	Actual 2011	Variance 2010 to 2011		Actual 2010	Actual 2011	Variance 2010 to 2011
			Service Supplied Data			
1,148	1,120	(28)	No. of Clients riding the System	1,749	1,714	(35)
			<i>Ridership</i>			
4,653	4,764	111	Directly Operated Service	47,661	44,770	(2,891)
<u>18,671</u>	<u>18,652</u>	(19)	ADA Contracted Services	<u>179,346</u>	<u>180,325</u>	979
23,324	23,416	92	Total ADA Ridership	227,007	225,095	(1,912)
383	457	74	Total No-shows	4,081	4,931	850
			Service Quality Data			
2	2	0	Passenger Accidents	10	13	3
			Vehicle Accidents:			
0	1	1	Chargeable	3	5	2
0	1	1	Non-chargeable	4	9	5
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>1</u>	<u>0</u>	<u>(1)</u>
0	2	2	Total Vehicle Accidents	8	14	6
			Fleet/Maintenance Data			
1	4	3	Road Calls	29	36	7
10	10	0	Actual Inspections	105	97	(8)
10	10	0	Scheduled Inspections	109	97	(12)

**Paratransit Performance Indicators
October, 2011**

Metro Plus YTD Fixed Route YTD
Oct. 2010 Oct. 2011 Oct. 2010 Oct. 2011

Revenue Indicators

Operating Revenue/ Operating Cost
Passenger Revenue/ Total Passenger Trips

Financial Data not available at time of printing

Expense Indicators

Operating Cost/Passenger Trip

Operations	Metro Plus			
	Oct. 2010	Oct. 2011	YTD Oct. 2010	YTD Oct. 2011
Total Trips	23,324	23,416	227,007	225,095
Rides Cancelled	3,251	3,591	33,075	35,494
Cancellation Rate	13.9%	15.3%	14.6%	15.8%
No Shows	383	457	4,081	4,931
No Shows/Rides Provided	1.6%	2.0%	1.8%	2.2%
Number of Clients Provided Service	1,148	1,120	1,749	1,714
Average Trips/Client	20.3	20.9	129.8	131.3
DDS Trips	14,381	14,472	140,178	138,336
Subscription Trips	13,213	13,631	132,012	132,617
DDS Subscription Trips	8,775	9,138	90,055	86,526
D2D Trips	17,050	15,921	170,523	157,109
Lv Attended Trips	6,709	7,075	65,336	67,966
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%	100.0%	100.0%

Number of Trips by Provider YTD	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Ambulatory	27,120	38,806	41,171	50,579	157,676
Non-Ambulatory	17,650	1,174	7,728	40,867	67,419
Percentage	19.89%	17.76%	21.72%	40.63%	100.00%

Customer Service YTD	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Rides Provided	44,770	39,980	48,899	91,446	225,095
Customer Complaints	150	222	64	77	513
Customer Compliments	15	14	3	2	34
Customer Suggestions	8	3	2	2	15
Complaints/1000 passenger trips	3.35	5.55	1.31	0.84	2.28
Late Service Reports (2)	37	304	140	144	625
Late Service Reports/1000 passenger trips	0.83	7.60	2.86	1.57	2.78

On-Time Performance, October 2011	Metro Direct	AbbyVans	Transit Sol.	Badger Bus
	91%	96%	96%	94%

ADA Certifications, October 2011	Clients	1-19 Trips	>20 - 40<	>40 Trips/mo	TTL Trips
Category 1	1564	265	171	114	16,513
Category 2	24	0	0	0	0
Category 2/3	67	5	0	0	31
Category 3	2,670	386	104	29	6,861
Total	4,325				23,405

Monthly New Certification	28
Monthly Denied Applications	1
Fixed Route Trips Using Lift	3,145

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.