

**Paratransit Performance Indicators
Year to Date as of Jan 31, 2006**

Note: January 2006 financial data
not available at time of printing.

Revenue Indicators	Metro Plus YTD		Fixed Route YTD	
	Jan. 2005	Jan. 2006	Jan. 2005	Jan. 2006
Operating Revenue/ Operating Cost	38.9%	NA	24.3%	NA
Passenger Revenue/ Total Passenger Trips	\$ 1.00	NA	\$ 0.76	NA

Expense Indicators				
Operating Cost/Passenger Trip	\$ 27.74	NA	\$ 3.21	NA

Operations	Metro Plus			
	Jan. 2005	Jan. 2006	YTD 2005	YTD 2006
Total Trips	19,278	20,331	19,278	20,331
Rides Cancelled	3,409	3,148	3,409	3,148
Cancellation Rate	17.7%	15.5%	17.7%	15.5%
No Shows	551	436	551	436
No Shows/Rides Provided	2.9%	2.1%	2.9%	2.1%
Number of Clients Provided Service	959	981	959	981
Average Trips/Client	20.1	20.7	20.1	20.7
DDS Trips	10,732	11,534	10,732	11,534
Subscription Trips	10,193	11,164	10,193	11,164
DDS Subscription Trips	7,185	7,112	7,185	7,112
D2D Trips	13,983	11,718	13,983	11,718
Lv Attended Trips	3,489	2,391	3,489	2,391
Maintenance Inspections Conducted/Scheduled	90.0%	100.0%	90.0%	100.0%

Number of Trips by Provider YTD	Metro Direct	Laidlaw	Badger	Trans. Sol.	Badger Bus	Total
Ambulatory	1,801	4,115	5,185	1,860	43	13,004
Non-Ambulatory	2,513	4,575	-	209	30	7,327
Percentage	21.22%	42.74%	25.50%	10.18%	0.36%	100.00%

Customer Service YTD	Metro Direct	Laidlaw	Badger	Transit Sol	Badger Bus	Total
Rides Provided	4,314	8,690	5,185	2,069	73	20,258
Customer Complaints	9	10	12	4	0	35
Customer Compliments	1	0	0	0	0	1
Customer Suggestions	0	0	0	0	0	-
Complaints/1000 passenger trips	2.09	1.15	2.31	1.93	-	1.73
Late Service Reports (2)	5	8	33	5	0	51
Late Service Reports/1000 passenger trips	1.16	0.92	6.36	2.42	-	2.52

ADA Certifications, Jan. 2006	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,156	272	140	68	9,693
Category 2	45	2	0	1	100
Category 2/3	89	14	7	2	378
Category 3	1,777	360	113	26	6,820
Total	3,067				16,991

Monthly New Certification 58

(1) Monthly Denied Applications 1

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

NOTE: Reported expenses do not include depreciation, debt principal, or fixed assets

ParaTransit
Operating Statistics For Periods Ending 1/31/2005 & 1/31/2006

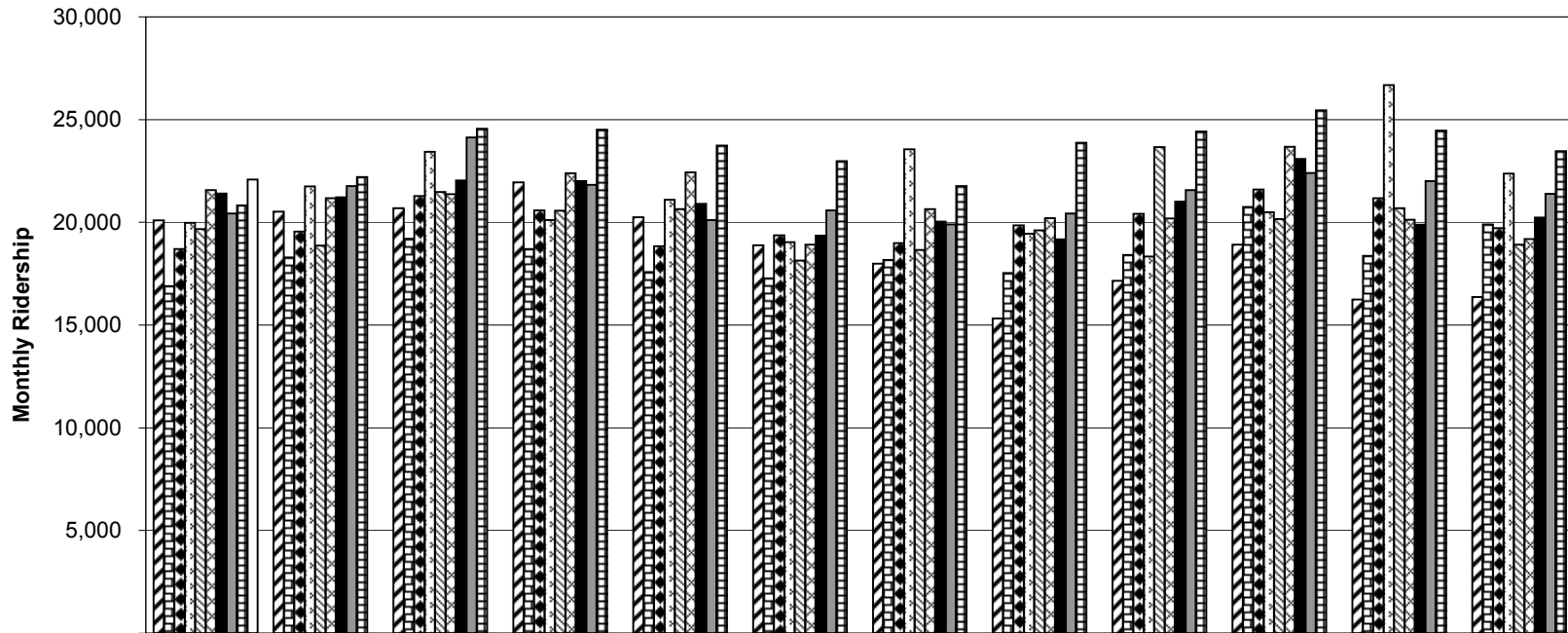
CURRENT MONTH			YEAR TO DATE			
Actual 2005	Actual 2006	Variance 2005 to 2006		Actual 2005	Actual 2006	Variance 2005 to 2006
			Service Supplied Data			
959	981	22	No. of Clients riding the System	959	981	22
			<i>Ridership</i>			
4,774	4,314	(460)	Directly Operated Service	4,774	4,314	(460)
1,542	1,756	214	Group Access *	1,542	1,756	214
<u>14,504</u>	<u>16,017</u>	1,513	ADA Contracted Services	<u>14,504</u>	<u>16,017</u>	1,513
19,278	20,331	1,053	Total ADA Ridership *	19,278	20,331	1,053
551	436	(115)	Total No-shows	551	436	(115)
			Service Quality Data			
2	1	(1)	Passenger Accidents	2	1	(1)
0	2	2	Vehicle Accidents	0	2	2
			Fleet/Maintenance Data			
3	3	0	Road Calls	3	3	0
9	10	1	Actual Inspections	9	10	1
10	10	0	Scheduled Inspections	10	10	0

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as it only reflects the information that was available from previous months.

* ADA Ridership does not include Group Access.

Key: A (negative variance) denotes a decrease in activity over 2005.

Monthly Paratransit Ridership, 1997 - 2005 (includes Group Access)



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	20,102	20,518	20,683	21,948	20,247	18,885	17,982	15,323	17,151	18,914	16,250	16,370
1998	16,897	18,293	19,204	18,705	17,571	17,275	18,164	17,526	18,406	20,742	18,367	19,900
1999	18,698	19,550	21,272	20,582	18,839	19,366	18,995	19,847	20,416	21,591	21,173	19,710
2000	19,970	21,748	23,433	20,110	21,097	19,040	23,548	19,447	18,333	20,495	26,681	22,374
2001	19,676	18,866	21,482	20,567	20,649	18,145	18,656	19,606	23,657	20,156	20,689	18,918
2002	21,563	21,173	21,377	22,386	22,436	18,910	20,644	20,208	20,191	23,681	20,126	19,180
2003	21,401	21,223	22,043	22,012	20,902	19,352	20,030	19,175	21,012	23,082	19,881	20,238
2004	20,435	21,770	24,126	21,831	20,117	20,575	19,902	20,429	21,571	22,395	22,009	21,378
2005	20,820	22,210	24,549	24,509	23,734	22,976	21,758	23,872	24,425	25,457	24,465	23,460
2006	22,087											

Year	Annual Ridership
1997	224,373
1998	221,050
1999	240,039
2000	256,276
2001	241,067
2002	251,875
2003	250,351
2004	256,538
2005	282,235

1997 1998 1999 2000 2001 2002 2003 2004 2005 2006