

## **US Municipalities with 24-hour Taxicab Operating Requirements**

### **1) Kansas City, MO:**

#### **Sec. 76-191. Required services.**

(a) Holders of taxicab permits issued under this article are required to offer, and to provide upon demand, citywide taxicab services, **24 hours per day, and seven days per week**. Each taxicab permit holder must have one business telephone number that must be accessible 24 hours a day, seven days per week. Such taxicab services shall include the transportation of passengers, messages and packages. In the case of packages, the driver shall have the right to view the contents of a package he/she finds questionable.

### **2) Portland, Oregon:**

#### **16.40.270 Minimum Standards of Service for Taxicab Companies.**

Permitted taxicab companies must comply with the following minimum standards:

A. A dispatch system in operation 24 hours each day capable of providing reasonably prompt service in response to requests received by telephone.

B. Acceptance of any request for taxicab service received from any location within the City.

C. Service city-wide, **24 hours a day, 7 days a week**. If more than 65 percent of the company's permitted taxicabs are found within a 1 mile radius of the Portland International Airport's main entrance road at any given time (not including any taxicabs at a company headquarters), a rebuttable presumption exists that the company is not providing city-wide service.

### **3) Iowa City, IA:**

#### **5-2-2: TAXICAB BUSINESS LICENSE; VEHICLE DECALS:**

##### **B. Minimum Qualifications:**

1. Except for pedicabs, horsedrawn vehicles, and airport shuttles, provide taxicab service to the public twenty four (24) hours a day, seven (7) days a week, and have a business office located in Iowa City or Coralville city limits. No dispatching shall be done from a vehicle. All dispatching shall be done from the office except between the hours of twelve o'clock (12:00) midnight and six o'clock (6:00) A.M. The telephone number listed on the application must be answered twenty four (24) hours a day, seven (7) days a week.

### **4) Ann Arbor, MI:**

#### **7:174. Full service taxicab company.**

Any licensed taxicab company in the City of Ann Arbor which licenses 10 or more taxicabs for use in the city shall be required to be a full service taxicab company. A full service taxicab company must provide, at a minimum, the following services:

- (1) Taxicab service to the general public 24 hour a day, 7 days a week...

## **5) High Point, NC:**

Sec. 11-2-10 - Requirements.

(a)

In order to operate a taxicab company within the city, a person must apply for and receive a certificate of public convenience and necessity from the city council.

(b)

Minimum eligibility requirements for a holder of a certificate shall include:

- (1) Maintaining a fleet of at least seven (7) taxicabs; marked, state registered, and insured;
- (2) Serving the entire geographical area of the city;
- (3) **Operating 24 hours a day, and seven (7) days a week;**
- (4) **Operating a 24-hour dispatch system, seven (7) days a week**

## **6) Charlotte, NC:**


Sec. 22-64. Application requirements.

(6) (a) All applications for a company operating certificate are to be submitted by the company owner, called the applicant, on forms provided by the passenger vehicle for hire office, which shall contain the following:

6) The applicant's submittal of the following conditional information:

- a. Existence of and access to a lawfully zoned deposit or terminal on private property;
- b. Ability to provide radio-dispatched service throughout the corporate limits of the city 24 hours a day, seven days a week, with centralized dispatching, or by other electronic means of dispatch, but not by exclusively using cellular telephone service (except as cellular telephone devices are utilized to access data such as text-based messages or electronic mail);

## **7) Athens-Clarke County, GA:**

Sec. 6-14-4. Overall 24-hour service required. 

(a) The holders operating under the provisions of this chapter shall render an overall service to the public desiring to use taxicabs. They shall maintain a central place of business that is accessible to the public and with at least one dispatcher on the site of the business location 24 hours a day for the purpose of receiving calls for service and dispatching taxicabs. They shall answer all calls received at the advertised phone number, that shall also be held on record with the police department, for services in Athens-Clarke County in a timely and professional manner, and, if services cannot be rendered within a reasonable time, not to exceed 30 minutes, the holder, his agent or employee shall then notify the prospective passengers how long it will take before the call can be answered and provide a reason for the delay.

### **8) Bloomington, IN:**

#### 4.24.140 Adequate service.

All licensed taxicab companies shall provide service to the public on a city-wide basis twenty-four hours a day, every day of the year. Service may be temporarily discontinued provided that adequate notice is given the press at least forty-eight hours in advance.

### **9) Cedar Rapids, IA:**

#### 52.03 TAXICAB AND LIMOUSINE BUSINESS LICENSE.

(c) Qualifications for Taxicab Business License. Each company filing applications with the office of the Cedar Rapids City Clerk for a Taxicab Business License shall meet the following minimum requirements:

1.  
Provide an office which must be **accessible 24 hours a day, 7 days a week** and upon request of the Chief of Police or their designee.
2.  
Provide taxicab service to the **public 24 hours a day, 7 days a week and have a business telephone that is answered 24 hours a day, 7 days a week** so that any individual may request the services of the taxicab company. The business shall have a listed telephone number.

