

FIXED ROUTE
Operating Statistics For Periods Ending 9/30/2016 & 9/30/2017

CURRENT MONTH			YEAR TO DATE				
Actual 2016	Actual 2017	Variance 2016 to 2017		Actual 2016	Actual 2017	Variance 2016 to 2017	% Change
			Service Supplied				
518,153	510,772	(7,381)	Total (Vehicle) Miles	4,506,136	4,489,891	(16,245)	-0.4%
34,545	33,598	(947)	Revenue Hours	300,865	301,406	541	0.2%
38,563	37,353	(1,210)	Total (Vehicle) Hours	332,038	332,261	223	0.1%
			<i>Ridership</i>				
1,180,422	1,043,650	(136,772)	Revenue Passengers	9,083,931	8,762,599	(321,332)	-3.5%
64,834	60,407	(4,427)	Transfers	565,658	541,011	(24,647)	-4.4%
<u>12,565</u>	<u>12,028</u>	<u>(537)</u>	Non-Revenue Rides	<u>105,970</u>	<u>98,133</u>	<u>(7,837)</u>	-7.4%
1,257,821	1,116,085	(141,736)	Total Passengers	9,755,559	9,401,743	(353,816)	-3.6%
			Service Quality*				
83.6%	88.7%	5.1%	% Trips on time	88.4%	88.9%	0.6%	0.6%
3.3%	3.1%	-0.2%	% Trips early	4.0%	4.0%	0.0%	-0.6%
13.2%	8.2%	-5.0%	% Trips late	7.6%	7.1%	-0.6%	-7.3%
19	16	(3)	Passenger Accidents	129	136	7	5.4%
			Vehicle Accidents**				
11	5	(6)	Chargeable	71	32	(39)	-54.9%
18	17	(1)	Non-chargeable	82	107	25	30.5%
<u>0</u>	<u>1</u>	<u>1</u>	Preventable	<u>1</u>	<u>1</u>	<u>0</u>	0.0%
29	23	(6)	Total Vehicle Accidents	154	140	(14)	-9.1%
			Fleet/Maintenance				
48	20	(28)	Road Calls	467	268	(199)	-42.6%
86	65	(21)	Actual Inspections	751	728	(23)	-3.1%
86	85	(1)	Scheduled Inspections	751	748	(3)	-0.4%
0.22	0.23	0.00	Complaints/1000 Rides	0.19	0.18	(0.00)	-2.1%

*Sample of over 200,000 trips. Early=one minute or more early at a timepoint. Late=five minutes or more late at a timepoint.

**Chargeable – Accidents that are caused by the actions of the bus operator.

Non-chargeable – Accidents caused by the other vehicle's operator's actions.

Preventable – Both parties involved share liability of the accident.