



Legislation Details (With Text)

**File #:** 18451      **Version:** 1      **Name:** Contracts for software support and maintenance  
**Type:** Resolution      **Status:** Passed  
**File created:** 5/11/2010      **In control:** BOARD OF ESTIMATES (ended 4/2017)  
**On agenda:** 6/1/2010      **Final action:** 6/1/2010  
**Enactment date:** 6/4/2010      **Enactment #:** RES-10-00501

**Title:** A Resolution authorizing the Mayor and City Clerk to execute contracts for software support and maintenance with Mid-America Consulting Group, Inc. and SymPro, Inc.

**Sponsors:** David J. Cieslewicz, Mark Clear

**Indexes:**

**Code sections:**

**Attachments:**

Date	Ver.	Action By	Action	Result
6/1/2010	1	COMMON COUNCIL		
5/24/2010	1	BOARD OF ESTIMATES (ended 4/2017)	RECOMMEND TO COUNCIL TO ADOPT - REPORT OF OFFICER	Pass
5/18/2010	1	COMMON COUNCIL	Referred	
5/11/2010	1	Attorney's Office	Referred for Introduction	

**Fiscal Note**

The initial year cost of these software support and maintenance agreements is included and available in the adopted ERP project budget. Future year costs will be incorporated in the annual operating budget beginning in 2011.

**Title**

A Resolution authorizing the Mayor and City Clerk to execute contracts for software support and maintenance with Mid-America Consulting Group, Inc. and SymPro, Inc.

**Body**

WHEREAS, in Resolution No. RES-09-00976, adopted on December 15, 2009, the Common Council approved a contract with Tyler Technologies, Inc. ("Tyler") for an Enterprise Resource Planning ("ERP") financial management software system; and

WHEREAS, the solution proposed by Tyler to meet the City's needs includes the use of software systems supplied by third party software vendors Mid-America Consulting Group, Inc. and SymPro, Inc., the price of which is included in the cost of the Tyler contract; and

WHEREAS, the third party software is being installed by Tyler and integrated with Tyler's "MUNIS" software to form the complete ERP system as part of the City's implementation contract with Tyler; and

WHEREAS, after the third party software is installed, the City will require annual support and maintenance services and those services will be provided directly by these other software companies (because the software is proprietary and can only be updated and maintained by the company that owns the license to the software); and

WHEREAS, maintenance on the third party software will be provided by Tyler the first year, and funding for year 1 was approved in RES-09-00976, and by the third parties thereafter; and

WHEREAS, Mid-America Consulting Group, Inc. has offered a ten year contract commitment as follows:

ProviderGateway Software:

Year 1 annual fee of \$7,500 (paid through Tyler)

Years 2-5: not more than 5% increase (paid to Mid-America)

Years 6-10: not more than 7.5% increase (paid to Mid-America)

Skelta-BPM Software:

Year 1 annual fee of \$17,000 (paid through Tyler)

Year 2-5: not more than 5% increase (paid to Mid-America)

Years 6-10: to be negotiated at that time (paid to Mid America)

and SymPro, Inc. has offered a ten year contract commitment as follows:

Year 1: \$18,400 (paid through Tyler)

Years 2-5: not more than 3% increase (paid to SymPro)

Years 6-10: not more than 5% increase (paid to SymPro); and

WHEREAS, MGO 4.26 requires Council approval for service contracts of more than three (3) years in duration, and it is advantageous to the City to make long-term maintenance agreements with both of these vendors in order to lock in pricing quoted above,

NOW, THEREFORE, BE IT RESOLVED that the Mayor and City Clerk are authorized to sign contracts with Mid-America Consulting Group, Inc. and SymPro, Inc. for the above-stated purposes.