



1660 Christiana Street, Green Bay, WI 54303

[houseofhopegb.org](http://houseofhopegb.org)

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# House of Hope Mission and Vision

Our mission is to provide a **safe** and **supportive** place where young parents and children experiencing homelessness will become **confident, independent** and **successful** members of our **community**.

Our vision is for **every child** to know what it feels like **to have a home**.



# 1<sup>in</sup> 10

young adults ages 18-25 experienced a form of homelessness over a 12-month period.

*That's 3.5 million young adults. About half of them involved explicitly reported homelessness while the other half involved couch surfing only.*

# 1<sup>in</sup> 30

youth ages 13-17 experienced a form of homelessness over a 12-month period.

## National Estimates

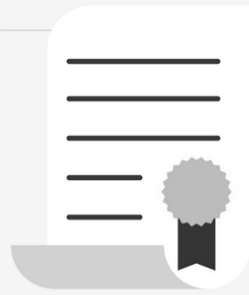
The Voices of Youth Count national survey estimates the percentage of United States youth, ages 13 to 25, who have experienced unaccompanied homelessness at least once during a recent 12-month period.

*\*data and graphic from Voice for Youth Count – Chapin Hall, Chicago*

# Additional Risk Factors

Certain groups of young people are more likely to experience homelessness.

*\*data and graphic from Voice for Youth Count  
– Chapin Hall, Chicago*



**346%**

**Youth with less than a high school diploma or GED**

had a 346% higher risk than their peers who completed high school.

**162%**

**Youth reporting annual household income of less than \$24,000**

had a 162% higher risk of reporting homelessness.

**33%**

**Hispanic, non-White youth**

had a 33% higher risk of reporting homelessness.

**120%**

**LGBT youth**

had a 120% higher risk of reporting homelessness.

**83%**

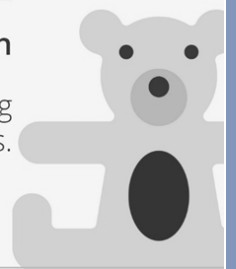
**Black or African American youth**

had an 83% higher risk of reporting homelessness.

**200%**

**Unmarried parenting youth**

had a 200% higher risk of reporting homelessness.



# House of Hope's Programs

- **Emergency Shelter**

- Housing first shelter and support for families with children with a specialty in providing services for young parents ages 17-24 and their children of any age.

- **Housing Stability Program**

- Case management, housing search and placement, and financial assistance for families with children.

- **Crossover**

- Transitional housing with case management for families with children.

- **Hope Center**

- Shelter and supportive programming for unaccompanied, homeless youth ages 0-17.

- **Sustaining Hope**

- Support offered to people served by House of Hope programming who return for case management, supportive connections, and resources to ensure they can remain stably housed.

# Who we serve

Between **July 2019 and June 2020**, House of Hope provided emergency shelter and supportive services to **739** individuals in 287 households: **318 adults and 421 children**.

- **Emergency Shelter:** 294 clients in 121 households: 121 adults and 173 children
  - 40% of all clients served
- **Housing Stability Program:** 144 clients in 60 households: 66 adults and 77 children
  - 20% of all clients served
- **Motel Voucher:** 173 clients in 58 households: 80 adults and 93 children
  - 23% of all clients served. This program is now run by Newcap.
- **Sustainability Program:** 128 clients in 50 households: 50 adults and 78 children
  - 17% of all clients served
    - 46,059 diapers and 40,135 wipes provided to clients and other community organizations



# THE *hope* CENTER

AT HOUSE OF HOPE

SHELTER AND SUPPORTIVE  
PROGRAMMING FOR UNACCOMPANIED,  
HOMELESS YOUTH AGES 0-17.

## DID YOU KNOW?

**1** in every 30 youth ages  
13-17 will experience  
homelessness in a 12  
month period.

Pregnant and parenting  
youth are **200%** more  
likely to experiencing  
homelessness than their  
non-parenting peers.

IF YOU OR  
SOMEONE YOU  
KNOW IS  
EXPERIENCING  
**HOMELESSNESS**,  
WE CAN HELP.

KNOW MORE AT

HOUSEOFHOPEGB.ORG/SERVICES

INFO@HOUSEOFHOPEGB.ORG  
(920) 884-6740  
1660 CHRISTIANA ST. | GREEN BAY

## RESOURCES FOR YOUTH IN CRISIS

**Emergency Shelter**  
(920) 884-6740

**Runaway Hotline**  
1-800-RUNAWAY or [1800RUNAWAY.com](https://www.1800runaway.com)

**National Suicide Prevention Lifeline**  
1-800-273-8255

**Crisis Center**  
(920) 436-8888



KNOW MORE AT

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# Hope Center

- Who we serve
  - Unaccompanied homeless youth
  - Unaccompanied homeless pregnant and parenting youth and their children
  - Licensed for 0–17-year-olds
- Why & when we opened
  - House of Hope received an average of 10 calls each year from social workers and youth about minors experiencing homelessness who had no safe shelter
  - December 1, 2020 The Hope Center opened
  - If we are unable to contact a guardian, we can still serve 17-year-olds in our regular shelter wing
- How we are different
  - Parenting youth are not separated from their children and can stay as long as youth without children



# Licensing Requirements

- DCF 59
- Staffing Requirements
  - Training
  - Ratios
    - At least 1 youth staff member on duty at all times. At least 2 when there are 9 or more children present during waking hours.
    - During sleeping hours: 1 staff person within hearing or call of all children in care or if there are 9 children or more, 2 staff members must be on duty and make hourly observations.
- Referral Process
- Voluntary Stay vs. Court Ordered Placement
- Day to Day Operations

# Day to Day

- **School Day Schedule** (times are approximate)
- **6:00-7:00 AM Wake-Up** (breakfast, personal hygiene, make bed, leave for school) Individual wake-up times may vary. Everyone is expected to be up by 7:00 AM.
- **8:00 AM-3:00 PM School/Educational Programs**
  - Youth who are not in school or employed must remain at the shelter. During this time, shelter staff will work with youth on school re-entry or developing other educational/vocational plans. Youth may also participate in individual and/or family counseling sessions and to work on discharge plans with staff.
- **12:30-1:30 PM Lunch**
- **3:00-4:00 PM After School Fun** (board games, cards, homework, reading, individual interests)
- **4:00-5:00 PM Education and Skill Building Group** (groups provide information and training related to life skills, employment skills, effective communication skills)
- **5:00-6:00 PM Dinner and Clean-Up** (Everyone helps prepare dinner and/or helps with clean-up)
- **6:00-8:00 PM Free Time and Visiting Hours** (laundry, homework, TV, individual interests)
- **8:00 PM Curfew** (some exceptions may be allowed by staff)
- **8:00-9:00 PM Night Prep Time & Chores** (may include group meeting and snack)
- **9:00-10:00 PM Free Time** (pursue individual interests)
- **10:00 PM Turn off cell phones and electronic equipment**
- **10:30 PM -12:00 AM Lights Out**
  - Lights out at 10:30 PM on school nights Lights out at 12:00 AM on non-school nights



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