

Date: 18 August 2022

Subject: Addendum to Entertainment License Application for M&P Harmony LLC submitted 7/2/22 and presented to the ALRC on 8/17/22

Below, per your request, is a written security plan to be employed during the conduct of live music events at the Harmony Bar & Grill.

During the operation of live music, if the Owners are not present, the Bar Manager is responsible for maintaining order and safety. If the Bar Manager is not present, the senior bartender on duty shall be responsible for maintenance of order and safety.

The Harmony Bar & Grill will employ a three pronged approach for the safe conduct of live music events.

1. Prevention - It is the policy of the Harmony Bar & Grill to closely monitor all customer activity in order to prevent disruptive incidents that might potentially result in a dangerous situation.
 - a. Customers shall not be overserved.
 - b. Customers entering the facility that appear to already be intoxicated will be asked to leave.
 - c. All customers that appear to be under the age of 30 shall be asked to present valid ID as proof of age.
 - d. Customers who appear to have become intoxicated over the course of the evening will not be served more alcohol and the bartender will offer to call for a cab.
 - e. The door person will monitor entry to ensure the maximum capacity of the facility is not exceeded. The bartender shall exercise oversight of the door person's head count and shut down further admission to an event to ensure capacity is not exceeded.
 - f. Staff will remain courteous and calm when addressing customers.
2. Staff Monitoring - All staff will remain alert and communicate with each other regarding any observed evidence of poor behavior amongst the crowd.
 - a. During live events, the sound engineer will be present throughout the performance being attentive to surroundings and behavior of the crowd. The sound engineer will notify the senior staff on duty of any troubling customer behavior (whether verbal or physical).
 - b. Bartending staff will sweep the music room every five minutes, collecting empty glassware and observing the crowd of undesirable behavior.
 - c. Door personnel and or bartenders will sweep the area directly adjacent to the facility exits every ten minutes to ensure the safety and serenity of the local surroundings.
3. Informal Community Surveillance - The Harmony Bar & Grill has developed an avid customer base that is both mature and respectful of others. This strong community, both inside and outside of the bar, communicates with staff freely and without reservation,

informing staff of any undesirable behavior (often prior to escalation). We continue to encourage open lines of communication.

Managing disruptive behavior requires that staff remain calm but in control of the situation. Staff are encouraged to maintain eye contact when addressing persons exhibiting rude/unruly behavior. Staff will calmly direct that the person in question discontinue the objectionable behavior as it runs counter to bar policy. Continued rude/unruly behavior will result in immediate ejection from the bar. Should a physical altercation occur, it is the responsibility of staff to assist in clearing the room of bystanders in order to ensure the safety of our customers. Staff are encouraged to call law enforcement should a physical altercation occur.

Note: Over the past 15 years, there have been less than five police calls to the Harmony Bar & Grill.

A handwritten signature in cursive script, appearing to read 'Pamela Barrett'.

Pamela Barrett, Co-Owner
Harmony Bar & Grill