



Public Hearing

Paratransit Service Changes

Wednesday, October 11, 6:00 PM

Feedback Received (As of Thursday, October 5)

General Comments:	2
Curb-to-Curb:	2
Fare Increase	2
Tickets:	1

Total Comments: 7

General Comments

I believe cutting Paratransit services in the way described is a pretext for actions they always wanted to take. The leave attended policy in its current form is not even used by my residential agency — Dreamweavers, Inc — as it would require a supervisor to ride along with each individual passenger after the first infraction. I believe they never intended to continue this service. I'd like to see data indicating what the usage is, and how often they have problems with it, as some of it should be fixed at a different level.

I believe curb to curb would impact the large majority of disabled consumers/friends who use power chairs. I do not believe there are high incidences of fraud. I believe tickets are necessary for some riders that cannot understand/use money.

What are we accomplishing here? I would be happy to talk about how to save money over the long-term. It's called GPS and same-day service, so we don't have to spend money on dispatching.

I do not think the city council has tracked this effectively, and it needs to start doing so. There are ways to reduce human labor, but Paratransit has rejected many of my ideas, including having the photos of riders on file. (Although it wasn't a formal proposal.) they said they weren't "legally required to do that." I think we can do better. Disabled people need to do things, like attend this meeting. I can't regretably for other reasons. Paratransit already requires advanced notice.

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Shame on you all!!!! The disabled and elderly are already getting stripped of so much money and care now by forcing county benefits to be run by the State now that it has put terror and fear in all the lives of loved ones that have a disabled or elderly person who need extra help but not so bad that they need a nursing home. Good thing because now feds are stripping funding on these people that need it most.



SHAME ON ALL THE GREEDY HEARTLESS PEOPLE THAT APPROVE OF THIS BUDGET CUT. SHAME SHAME SHAME!!!!!!

Curb-to-Curb Service

Our daughter NEEDS door to door transportation as she is in a wheelchair and needs to get back and forth to work. If she is unable to go to work she will be sitting at home (Supportive Living) and caregivers will need to be hired for that time that she would normally be at work. Please consider maintaining the service you have now with Dane County for the disabled.

Thank you.

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I am concerned that I will have more problems with curb to curb service As opposed to door service. Sometimes I need All the help I can get. Having to have multiple 1 bills would be a pain.

Fare Increase

I would like to express my frustration and opposition to the proposal to increase fares for paratransit customers. This is reportedly due to a loss of funding because of the introduction of Family Care in Dane County. Individuals who use paratransit are the least able in our county to afford such an increase. They rely on this service to get to medical appointments, work – if they can find an employer who will hire them often at minimum wage, and grocery stores where many rely on public assistance to feed themselves. Additionally, many of these citizens have already had their lives turned upside down with the move to Family Care. They have lost their trusted brokers who have helped them navigate the confusing state and county services that sustain a respectful way of life for them and face unknown staff and budgetary challenges with the new program. We in Madison and Dane County pride ourselves in quality of life by remodeling concert venues for social gatherings, investing in downtown infrastructure, building community centers, and developing a public market – none of which our citizens with disabilities will be able to visit or enjoy if they have no way of getting there or cannot afford to pay the cost of transportation. Support our citizens with disabilities and find another way to provide this very necessary support.

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The proposed change in price will definitely impact my use of Paratransit service . I previously was using Paratransit to attend monthly business forums, but increased medical expenses now prevents that. At this point I use Paratransit only for transportation to/from medical appointments and the increased cost will create an additional hardship that my require my making fewer appointments.

Tickets

He is against eliminating the use of paratransit tickets.