

**ParaTransit**  
**Operating Statistics For Periods Ending 10/31/2016 & 10/31/2017**

CURRENT MONTH			YEAR TO DATE				
Actual 2016	Actual 2017	Variance 2016 to 2017		Actual 2016	Actual 2017	Variance 2016 to 2017	% Change
			<b>Service Supplied Data</b>				
			No. of Clients riding the System	1,617	<b>1,648</b>	31	1.9%
			<i>Ridership</i>				
1,122	<b>1,122</b>	0					
4,560	<b>4,929</b>	369	Directly Operated Service	46,085	<b>44,556</b>	(1,529)	-3.3%
<u>19,844</u>	<b><u>21,363</u></b>	<u>1,519</u>	ADA Contracted Services	<u>187,079</u>	<b><u>199,360</u></b>	<u>12,281</u>	6.6%
24,404	<b>26,292</b>	1,888	Total ADA Ridership	233,164	<b>243,916</b>	10,752	4.6%
612	<b>601</b>	(11)	Total No-shows	6,122	<b>6,033</b>	(89)	-1.5%
			<b>Service Quality Data</b>				
1	<b>0</b>	(1)	Passenger Accidents	8	<b>11</b>	3	37.5%
			<b>Vehicle Accidents*</b>				
0	<b>0</b>	0	Chargeable	1	<b>0</b>	(1)	-100.0%
0	<b>2</b>	2	Non-chargeable	9	<b>5</b>	(4)	-44.4%
<u>0</u>	<b><u>0</u></b>	<u>0</u>	Preventable	<u>0</u>	<b><u>0</u></b>	<u>0</u>	0.0%
0	<b>2</b>	2	Total Vehicle Accidents	10	<b>5</b>	(5)	-50.0%
			<b>Fleet/Maintenance Data</b>				
0	<b>0</b>	0	Road Calls	12	<b>10</b>	(2)	-16.7%
10	<b>10</b>	0	Actual Inspections	108	<b>95</b>	(13)	-12.0%
10	<b>10</b>	0	Scheduled Inspections	106	<b>96</b>	(10)	-9.4%

\*Chargeable – Accidents that are caused by the actions of the bus operator.

Non Chargeable – Accidents caused by the other vehicle’s operator’s actions.

Preventable – Both parties involved share liability of the accident.