

Heartland Housing, Inc. & Heartland Health Outreach | Madison CDA Homeless Supportive Housing | Jan. 9th, 2014

Heartland Housing, Inc.

Heartland Alliance Subsidiary Property Managment Real Estate Development

Heartland **Health Outreach**

Heartland Alliance Subsidiary
Healthcare Clinical Operations
Heartland Center for Systems Change
Healthcare Business Operations

Heartland **Health Centers**

Heartland Alliance Athliate School-Based Health Community-Based Health

Heartland Human Care Services

Heartland Alliance Subsidiary
Youth & Residential Services
Wellness & Prevention
Employment & Economic
Opportunity Housing



Heartland Alliance International

Heartland Alliance LLC International Programs Marjorie Kovler Center

Heartland Alliance

Impact NTJN Policy National Immigrant Justice Center Strategic Services

HEARTLAND ALLIANCE

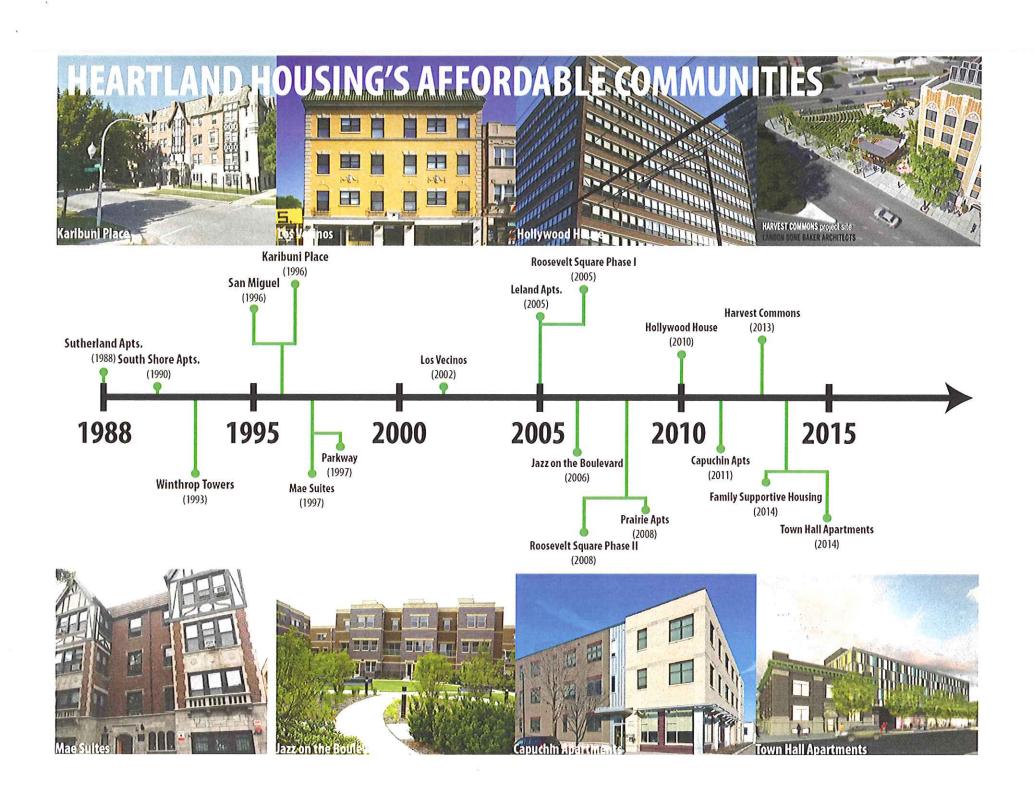
HOUSING

- Non-profit affordable housing developer incorporated in 1988
- Mission to facilitate the development of people through the preservation and creation of quality affordable & permanent supportive housing.
- Portfolio
 - ~1,850 units developed
 - 16 total developments + 2 under construction
 - Currently manage ~850 units
 - Primary focus 100% supportive housing for those who are homeless and other vulnerable populations, including formerly incarcerated individuals

HEARTLAND ALLIANCE

HEALTH

- The health care partner of Heartland Alliance founded in 1985.
- Community health organization dedicated to addressing service and health needs of disenfranchised populations.
- Has been a federally qualified health center (FQHC) since 1991.
- Services include patient-centered primary care, oral health, mental health and substance use treatment, and supportive services, as well as linkages to community partner agencies.
- Operates a continuum of over 200 permanent supportive housing unit for people who are homeless and have a serious mental illness, dual diagnosis and chronic health conditions.











AWARD WINNING

Awards:

Harvest Commons: Affordable Housing Finance Magazine's 2013 Readers' Choice Awards for the Nation's Best Affordable Housing Developments – Winner in the Green category

Harvest Commons: 2013 J. Timothy Anderson Award for Excellence in Historic Preservation for the National Housing and Rehabilitation Association – Winner in Most Innovative Adaptive Reuse category and Finalist in the Judges Award: Achievement of Sustainability category

Harvest Commons: 2013 AIA Chicago Citation of Merit in the Distinguished Buildings Award category

Hollywood House: LISC's 2011 Chicago Neighborhood Development Awards – Winner of the 2011 Polk Bros. Foundation Affordable Rental Housing Preservation Award LISC's 2006 Chicago Neighborhood Development Awards – Winner of the Non-Profit Neighborhood Development Group of the Year The Saint Joseph The Worker Award from the Evangelical Catholic Bishop for the Diocese of the Northwest – November 2, 2013.

Prairie Apartments: 2009 WCREW Showcase Vision Award winner

Prairie Apartments: Wisconsin Builder 2008 Top Project Award winner

PROFESSIONAL ON-SITE PROPERTY MANAGEMENT

- Tenant Selection Plan
- Rules & Regulations
- Consistency
- Collaboration



PROFESSIONAL ON-SITE SUPPORTIVE SERVICES

- Heartland Health Outreach introduction and background
- Relationship-based partnership
- Comprehensive needs assessment
- Linkage to services
 - Warm handoffs
 - Partnerships with service providers
- Care coordination
 - Reinforcement of treatment or other services a home
 - Open communication with service providers





Leland Apartments

- Overview
 - 137 studios and 1BR units
 - Uptownneighborhood inChicago
 - Population served
- Supportive services Pathways



Leland Apartments

- Property management
 - Staffing
 - Community outreach
 - Keys to success





Capuchin Apartments

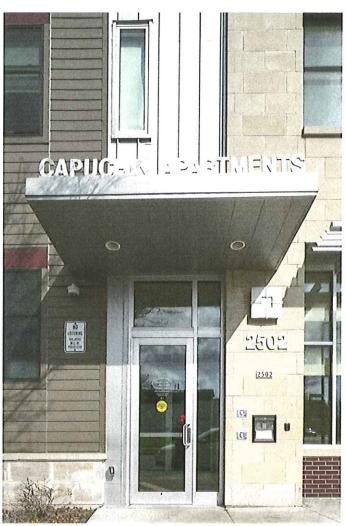
- Overview
 - 38 studios and 1 BR units
 - Milwaukee, WI
 - Population served
- Supportive Services
 - Guest House
 - St. Ben's



Capuchin Apartments

- Property management
 - Staffing
 - Keys to success





- Overview
 - 89 studios
 - Near West Side of Chicago
- Supportive Services
 - Heartland HumanCare Services
 - St. Leonard'sMinistries



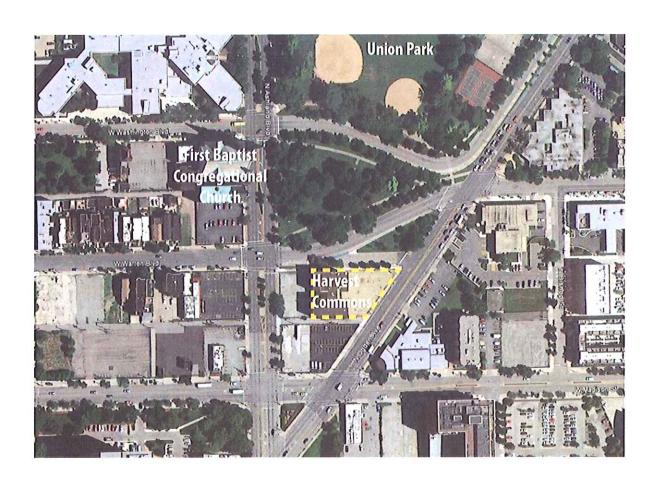
 Transform a problem property into a beautiful, historically restored community asset.

Before After

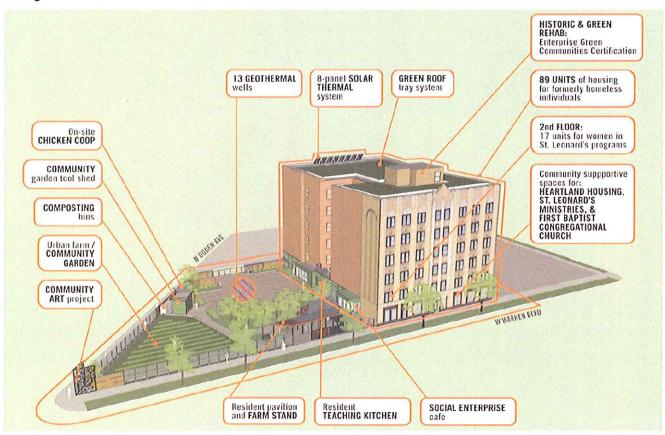




· Maintaining deep affordability in an area in transition.



 High-quality and ultra-green living for residents to instill a sense of pride in their home and promote energy and water efficiency.



- Comprehensive on-site services with Heartland Human Care Services and St. Leonard's Ministries to ensure housing stability.
 - 72 units for residents who have experienced chronic homelessness, mental illness and/or a substance abuse challenge.
 - 17 units for residents who were formerly incarcerated in the IL prison system.
 - Services include case
 management, substance abuse
 counseling, life skills training,
 workforce readiness, & relapse
 prevention (specifically for
 residents who were formerly
 incarcerated).



Growing Green Together

- Program to engage the 89 residents in healthy, active and stable lifestyles.
- Best practices in sustainable design & property management.
- On-site urban farm, farm stand & teaching kitchen.



Workforce Development:

- · Gracie's Café
- Teaching Kitchen
- Urban Garden
- Case Management



