

COVID-19 Response and Recovery

CDBG Committee Update

June 4, 2020

In the beginning... Just Wash Your Hands.

- ▶ Mid- March staff instructed to telework, if possible
- ▶ Boards, Committees and Commission meetings canceled until further notice
- ▶ City set up Emergency Operations Center:
 - ▶ EOC- Planning Section
 - ▶ EOC- Operations Section
 - ▶ EOC- Logistics Section
 - ▶ EOC- Finance Section
- ▶ Emergency Response Planning- Homeless & Housing Services

Homeless Services - Short Term Response

- ▶ Removed families from Salvation Army shelter to allow more space for single women
- ▶ Identified and moved higher risk persons (60+, underlying health conditions or pregnant) into safer quarters
- ▶ Set up new overnight shelter space for single men to allow for social distancing
- ▶ Established separate accommodations for homeless persons exhibiting symptoms of COVID-19
- ▶ Issued Executive Order #2 - Supporting safe outdoor space for people experiencing unsheltered homelessness

Number Served as of 05/14/20

7 hotels are under contract with Dane County.

Families Served in Hotels

- 59 families at 2 hotels
- About 200 people

Higher Risk Individuals

- 210 individuals referred to hotels
- 181 currently in hotels
- 50 people on referral list

COVID-19 Medical Respite Center

- 72 people have used facility
- Recent census has been in single digits

Congregate Shelter Settings

- 80 single men on average at Warner Park (overnight only)
- 40 single women at Salvation Army (24-hour shelter)

Summary of Services Provided at Hotels

- ▶ Salvation Army provides case management for families
- ▶ 24/7 staffing on site by Focus Counseling
- ▶ Housing navigation services by Focus Counseling
- ▶ 3 meals daily (Breakfast and Dinner only at Single Men's Shelter)
- ▶ On-site security
- ▶ Nurses on site at Medical Respite Center 12 hours per day
- ▶ Tele-case management by Focus Counseling at Medical Respite Center

Impacts- Budget, Staffing, Community

- ▶ Approximate monthly cost for hotel lodging, support staff, meals (including Warner Park) and security is \$1.5 million - financed primarily by Dane County (CARES Act).
- ▶ City has borne costs to set up Warner Park, manage intake at hotels, provide Metro service to hotels and men's shelter and provide PPE equipment to shelter and outreach staff.
- ▶ Portable toilets and handwashing stations have been installed to support unsheltered homeless in downtown
- ▶ The Salvation Army currently serving 2x its normal family caseload.
- ▶ The Beacon homeless day shelter continues to operate as normal.
- ▶ Warner Park Community Center will be offline until new site identified for men's shelter.

Safe Outdoor Spaces

- ▶ Center for Disease Control (CDC) has advised against disrupting encampments during community spread of COVID-19.
- ▶ Designation of Temporary Permissible Encampment (TPE) may be obtained.
 - ▶ Site is located at least 500 feet from residential property;
 - ▶ Site not in a flood plan or other low lying area susceptible to flooding, or otherwise deemed unsafe;
 - ▶ Is accessible via public property or right of way;
 - ▶ Accessible for delivery and servicing of portable toilets, hand washing stations and trash containers;
 - ▶ Usable area is sufficient to practice recommend social distancing;
 - ▶ Presence will not prevent, disrupt or interfere with the intended public use of space;
 - ▶ Will not prevent normal maintenance or upkeep of site/or its facilities;
 - ▶ Site not located in environmentally sensitive area.

Temporary Services at TPE Sites

- ▶ Portable toilets and hand washing stations at authorized encampments where people lack access to restroom facilities.
- ▶ Trash containers and collection.
- ▶ Regular visits by outreach workers to facilitate referrals to housing or shelter, provisions of wellness checks, dissemination of COVID-19 educational materials and distribution of basic supplies and hygiene kits.

Homeless Services- Intermediate Plans

- ▶ Prepare to meet ongoing needs for safe emergency shelter.
 - ▶ Identify new site(s) to serve single men upon closure of the temporary operations at Warner Park Community Center.
 - ▶ Continue to engage with hotels to secure accommodations for families and those at higher risk.
 - ▶ Extend contracts to ensure COVID-19 Medical Respite Center for homeless individuals is available until vaccine is developed.
- ▶ Expand services to secure permanent housing solutions
 - ▶ Target housing navigation and supportive services to individuals in hotels.
 - ▶ Expand Rapid Rehousing programs.
 - ▶ Cultivate more relationships with landlords willing to partner with supportive housing programs.

Non-profit Housing Providers Support

- ▶ Weekly case conferencing calls with supportive services
 - ▶ Information on food access
 - ▶ Coordination with MMSD for virtual learning
 - ▶ Platform for sharing information and resources
 - ▶ Updates from the City of Madison and Public Health
- ▶ Monthly update to Third Sector (non-profit Housing Development Agencies)
 - ▶ Information on Federal Waivers
 - ▶ Update on Executive Orders
 - ▶ Opportunity to share information on COVID-19 impacts on property management

Consumer Lending Programs

- ▶ Continue to operate Home Buy the American Dream down payment program
 - ▶ Closed 13 loans year to date, slightly under average
- ▶ Rehabilitation Program not accepting application until June 30, 2020
 - ▶ Safer at Home Order prohibited staff to enter housing units
 - ▶ Craig Wilson retired in April 2020
- ▶ Property Tax Assistance Program for Older Adults (65+)
 - ▶ Closed 21 loans year to date, above average
 - ▶ Increase most likely related to marketing in tax bill this year

2020 WHEDA Low Income Housing Tax Credit Awards to Developments with AHF

Developer	Development	City Award
Movin' Out Inc	Red Caboose Apts 2340 Winnebago	\$1,025,000
MSP Real Estate	The Oscar Apts 1212 Huxley	\$1,700,000
Rule Enterprise/Movin' Out	Fourteen02 Park 1402 S Park/Truman Olson	\$1,800,000
Bayview Foundation	Bayview Townhouses 601 Bayview	\$2,900,000

Community Facilities

- ▶ Bridge Lake Point Neighborhood Center
 - ▶ Hired project development consultant (Hope Community Capital)
 - ▶ In progress of fundraising, community outreach
 - ▶ Construction delayed, TBD

- ▶ Reach Dane/Dane County Parent Council
 - ▶ Closed on new facility end of April
 - ▶ Expected rehabilitation work July
 - ▶ February 2021 completion date

Economic Development

- ▶ Weekly meetings with City, local chambers, BID, Workforce Development, etc
 - ▶ Access to information and funding opportunities
 - ▶ Sharing safe practices to re-opening
- ▶ Latino Chamber and Black Chamber awarded \$35,000 each from Economic Development Division to support recovery work
 - ▶ Dane County authorized \$10 million of CARES Act funds to support local businesses

What's Next?

- ▶ Through Coronavirus Aid, Relief and Economic Security (CARES) Act City of Madison has received:
 - ▶ CDBG-CV \$1,160,897
 - ▶ ESG-CV \$572,541
- ▶ Public Hearing and Public Comment must happen before spending CDBG-CV funds
- ▶ Housing Recovery Strategies will be sent to Housing Strategy Committee